



# Case Study

## Travel and Transportation



# Enablement of a new method for generating airport notifications

## Client Overview

One of the Leading Airport that handles the largest point to point flights and which is used by 35 million passenger per year

## Business Need

The distribution of airport notification is an important method of ensuring Airport's stakeholders are made aware of changes within the airport that may impact them in day-to-day operations

## Business Benefits

- Airport's business objectives in the removal of notes applications are as follows:
- To decommission existing application which is currently used to generate airport notification
- Enable a new method for generating airport notification built on new environment, following the principle of using existing applications.
- Ensure efficient and correct workflows for approval are in place, where required.
- Ensure efficient distribution of notifications to stakeholders.

**Business Challenge**  
On Time Delivery of  
notification to end-customer



## About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight by 'Powering Man Machine Collaboration.' We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences.'

Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

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