



Case Study

Enterprise Solution



Business process standardization and transformation of a Global logistics giant using Oracle E-business suite (EBS)

The Client

A global logistics giant with 30,000+ employees & more than 550+ offices world-wide.

Business Challenges

- Lack of process synergies across clients business operations
- No adherence to statutory governance and compliance
- Issues with internal scale to support their growing user-base across 54 countries
- Delay in financial month-end closure due to lack of integration between oracle application and other key business systems
- Legacy application and outdated HR processes for managing growing workforce

These growing challenges required the client to look for an specialized oracle managed service provider to help them.

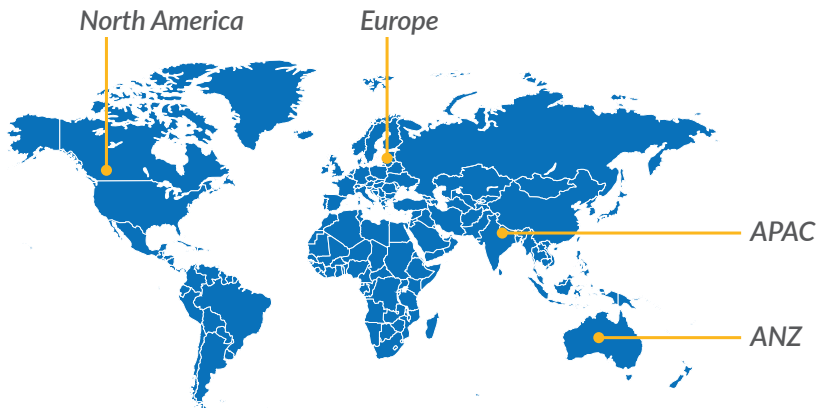
Engagement Scope

- Modules in scope
 - Oracle HRMS - Oracle Core HR, SS HR, Performance Management Version 12.1.3
 - Oracle Financials – AP, AR, GL, Cash Management, eBusiness Tax, Sub-ledger Accounting, AGIS, Fixed Assets, iExpense, Advance Collections
- Implementation
 - Oracle HRMS Implementation
 - Oracle Financials Global Rollout
- Post Go-Live & On-going Support across NA, EU, APAC & ANZ
 - L1, L2, L3 Oracle HRMS Support
 - L1, L2 Oracle Financials Support








Key Engagement Highlights

GEO Support



New Zealand, Australia, Japan, Malaysia, Singapore, India, Switzerland, Portugal, U.S.A, Canada

-  **24x7 Support Coverage**
-  **500+ Users Covered**
-  **100% Offshore Delivery**
-  **30+ Oracle Consultants**
-  **54+ Countries Phased Global Rollout**

The Solution

- Transformation consulting for Human Capital Management (HCM) business processes
- Personalization of Oracle application self-service screens in conformity to the client's corporate standards
- 90+ custom security profiles to adhere to client's security requirements
- Data migration using Fast Track Migration Methodology leading to effort and cost reduction
- Daily Business Intelligence & Discoverer based reports.
- Workflow automation, implemented Single Sign On (SSO) for global roll-outs
- Phased global rollout support across 54+ countries
- Oracle localizations for about 58 countries
 - Phase 1 includes Global Oracle Rollout across 54 countries
- Hosted and managed development server

The Benefits

- Business process standardization and transformation of the human capital function using Oracle E-Business suite application
- Centralization, transparency and control on data for improved business operations
- Optimized business performance by using documented industry best practices processes.
- Huge cost savings by hosting development server at Hexaware's premises
- Zero downtime with 24/7 application availability

About Hexaware

Hexaware is one of the leading, global providers of IT, Application, Infrastructure, BPO and Digital services. Our business philosophy of Shrink IT, Grow Digital allows customers to significantly shrink commodity IT spend while partnering with them to embrace digitalization. The Company focuses on key domains such as Banking, Financial Services, Capital Market, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Travel, Transportation, Professional Services and Logistics. Hexaware focuses on delivering business results and leveraging technology solutions by specializing in services like; Application support, development and maintenance, Enterprise Solutions, Human Capital Management, Business Intelligence & Analytics, Digital Assurance (Testing), Infrastructure Management Services, Digital and Business Process Services. Founded in 1990, Hexaware has a well-established global delivery model armed with proprietary tools and methodologies, skilled human capital and SEI CMMI-Level 5 certification. For additional information logon to: www.hexaware.com

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