



## Automation & retirement of legacy system reduces costs by 30% through Oracle EBS R12 Implementation

### Client Overview

The client is a large public service organization in UK. They were founded in 1974.

### The Business Need:

- **No Process Synergies** - Disjointed processes among business units, even though they are under single entity
- **Manual Processes** - Heavy inflow of manual efforts led to higher turnarounds
- **Fragmented Solutions** - Lack of Connected Solutions between 3rd party SCM and Financials

### Project Scope:

- Revamp of COA for a single business unit and design of COA for all business units
- Implementation of Common Financial Processes across the entire business operations
- Automate the Processing of Expenses
- Rollout common processes across the business units

### Application Landscape:

- **Oracle R12 Modules:** General Ledger, Payables, iExpenses, Receivables, Fixed Assets, Cash Management, Purchasing, iProcurement
- **Countries:** United Kingdom
- **Number of BU's:** 4

### Business Benefits:

- Automation of AP brought **30%** reduction in staff cost and increased the processing of Invoice by **30%**
- Custom iExpense module implemented catering to business units specific business mileage policies
- Retired E-Fin legacy system due to which maintenance cost was reduced by **30%** Single source for truth for all financial reports



## The Approach:

Hexaware was selected as the implementation partner for Oracle E-business suite and carried out the following activities



### Phase-wise Implementation

Phase 1 included COA ReDesign and iExpense implementation. Phase 2 included Financials rollout



### Data Migration

Data migration of Suppliers, Customers, Open transactions (PO/AP/AR) and Open trial balances for all the 9 locations



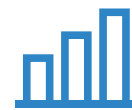
### Business systems Integration

Integrated with few third party systems like HR Midland Payroll ( for iexpense Payment ) and V1 ( for scanning AP invoices)



### Enhancements

50+CEMLI's developed & deployed with extensive iExpense OAF customizations



### Outcome

Saved as much as GBP **£100K** eliminating intercompany reconciliation

## About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight by 'Powering Man Machine Collaboration.' We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences.'

We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Professional Services (Tax, Audit, Accounting and Legal), Travel, Transportation and Logistics. We deliver highly evolved services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services.

Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

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#### Safe Harbor Statement

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.