



“Hexaware brings an engineering lens to AI strategy, translating enterprise priorities into governed roadmaps, operating models and implementation decisions that connect advisory strategy with production delivery.”

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Hexaware

Overview

Hexaware is headquartered in Mumbai, India. It has more than 33,700 employees across 34 countries. In FY25, the company generated \$1.5 billion in revenue. Hexaware is a global technology and business process services provider with an enterprise AI portfolio spanning strategy, engineering, operations and workforce enablement. Its consulting model centers on AI maturity assessment, use case qualification, target operating models and foundational architecture. The company increasingly combines these capabilities with its engineering portfolio and customer-owned AI foundations, underpinned by hyperscaler and specialist AI partnerships and a broad global delivery footprint.

Strengths

Value-led AI intake: Hexaware connects maturity assessment, process discovery and use case qualification before committing any engineering resources. Its scoring weighs commercial impact against data readiness, technical complexity, adoption and model risk, then links selected opportunities to implementation planning. This consistency keeps consulting focused on practical choices and connects AI strategy with delivery.

Consulting meets engineering: Hexaware’s advisory model is closely coupled with its AI engineering teams. Strategy progresses from maturity assessment and prioritization to architecture, development pods, testing and operational controls under a consistent delivery model. This implementation-

oriented approach reduces the gap between recommendations and technical execution and reflects Hexaware’s engineering heritage.

Governance-first design: Hexaware begins with incorporating risk, compliance, data protection and model considerations into opportunity qualification and solution planning, then extends the resulting controls into engineering and operations. Governance determines what advances, what requires further discovery and what should be deferred. The consulting model connects policy decisions with implementation rather than treating responsible AI as a separate exercise.

Caution

Hexaware’s consulting expertise is closely tied to implementation, with less distinction between independent strategic advisory and downstream engineering. Its governance model is strongest in technical controls and delivery gates but focuses less on enterprise accountability, policy ownership and organizational governance.