

Hexaware



"Hexaware's Guidewire practice focuses on cloud readiness, rapid implementation, quality engineering, application support, APD-based product assets and AI-led SDLC productivity for insurers modernizing policy, billing, claims and digital operations."

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Overview

Hexaware is headquartered in Mumbai, India. It has more than 33,700 employees across 34 countries. In FY25, the company generated \$1.5 billion in revenue. Hexaware provides Guidewire cloud migration, implementation, integration, managed services and quality engineering, supported by APD-based product assets and AI across requirements, development and autonomous testing. Its capabilities span PolicyCenter, ClaimCenter, BillingCenter, ContactManager, rating, APD, Jutro Digital Platform and Autopilot. Hexaware has active Guidewire engagements in North America, Europe and APAC that it serves through delivery centers in India, Poland, the U.K. and the U.S.

Strengths

Cloud migration and remediation: Hexaware supports Guidewire Cloud migrations through a structured approach to technical debt assessment, anti-pattern remediation, cloud readiness and upgrade acceleration. Its Code Forensics and RapidX engineering assets analyze Guidewire code, identify migration blockers, map dependencies and recommend remediation actions. This approach helps insurers reduce migration risk and accelerate cloud adoption.

Marketplace and regional assets: Hexaware has built a strong Guidewire marketplace portfolio around APD, Jutro and Autopilot. Its assets support personal, commercial, specialty, parametric and regional insurance products, complemented by localized workflows, integrations and regulatory

components for clients in Australia and Belgium developed under Guidewire's BOLT initiative, enabling faster product launches and cost-effective implementations.

Quality engineering and release assurance: Hexaware applies automation-first testing across functional, integration, regression, end-to-end, performance and cloud migration scenarios. Leveraging ATOP and TALOS testing frameworks, Guidewire Cloud Test Framework, reusable regression packs and agentic testing capabilities, it helps insurers improve release quality, support regulatory changes and reduce deployment risk across complex Guidewire environments.

Caution

Hexaware's marketplace and BOLT credentials are strong, but productized delivery requires disciplined fit-gap control. Midmarket insurers should confirm what is reusable, what needs local customization and how residual configuration effort affects timeline, cost and ownership upfront.