

Hexaware



“Hexaware operationalizes AI into the core of enterprise technology renewal, combining its modernization heritage with customer-owned AI foundations and reusable engineering assets that move applications and operations toward AI-native execution.”

Gowtham Kumar Sampath

Overview

Hexaware is headquartered in Mumbai, India. It has more than 33,700 employees across 34 countries. In FY25, the company generated \$1.5 billion in revenue. Hexaware combines a large technology services delivery base with an enterprise AI engineering portfolio covering application modernization, document intelligence, software development, IT operations and AI infrastructure. RapidX, Tensai, Amaze and AgentVerse anchor different parts of the AI development and deployment lifecycle, complemented by cloud, model and data partnerships. Its strategy emphasizes customer-owned AI foundations, reusable components and lifecycle management across diverse enterprise environments.

Strengths

Lifecycle engineering discipline: Hexaware organizes AI delivery across foundation, development, testing, deployment and operations, creating continuity from design through production. Its model includes probabilistic testing, workflow tracing, infrastructure monitoring and model-cost controls. This lifecycle focus strengthens Hexaware’s production capabilities, with an emphasis on keeping AI systems observable, reliable and maintainable after deployment.

Modernization AI engineering: Hexaware applies AI within application engineering, connecting code understanding, transformation and verification with its modernization heritage. RapidX provides a reusable anchor, but the broader strength is the delivery pattern behind it. AI is

integrated into engineering loops where context, standards and enterprise constraints matter, giving Hexaware a practical approach for introducing AI into large existing technology estates.

Production control layer: Hexaware treats testing and operations as integral parts of AI engineering. Delivery assets cover static analysis, probabilistic evaluation, security checks, workflow tracing, infrastructure health and model usage. Separate development and validation models to reduce confirmation bias in testing. Hexaware’s engineering discipline focuses on controlled production behavior, not merely successful prototype construction.

Caution

AgentVerse has expanded Hexaware’s engineering lifecycle portfolio, but its newest components are still building deployment maturity.

Its repeatable GenAI cases remain concentrated in document, knowledge and software-engineering use cases despite broader engineering coverage.