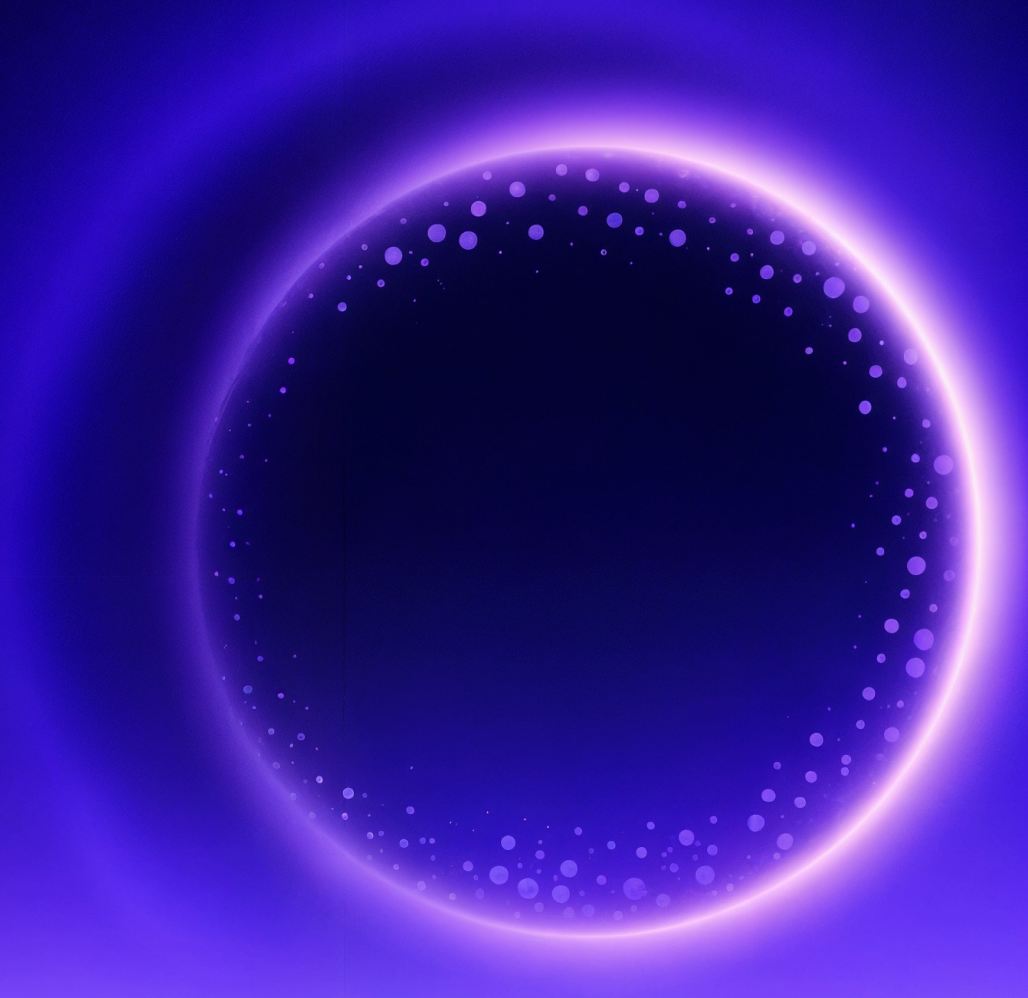


Zeroevity™

Siddharth Dhar

President & Global Head –
AI Services, Hexaware



Zeroivity™— A Single Context, Delivers Multiple Services

HEXAWARE

● New revenue stream ● Deflationary with volume offset ● Deflationary

ZEROVITY - AI delivery layer for governed coordination across the estate

Code
Comprehension

Knowledge Graph

AI / LLM Harness

Agent Studio

Blueprint Co-Pilot

Parity & Validation

PRODUCT MODELS · Variants Built On One Foundation

RapidX®

Legacy Modernization

Amaze® Cloud

Non-Functional
Modernization

Code Forensics

Code Intelligence

Tensai®

ReasoningOps

Zeroivity Starter

Assessment Only

GTM PATTERNS · Offerings Built on the Foundation and Products

Zero Tech Debt

Zero Vulnerability

Zero Backlog

Zero Defects

Zero Tickets

Zero License

A HEXAWARE PROPOSITION

Zero License

Freeing enterprises from the cost and constraint of software they pay for but don't control

Vaibhav Bhatnagar

Senior Vice President -
Head of AI GTM, Hexaware

The Concept

HEXAWARE



Zero License is a strategy that enables customers to replace recurring software licensing with AI/Cloud-native solutions they build and own themselves.

Own the Capability

Hold the IP and control its roadmap

Retain Control Over Technology

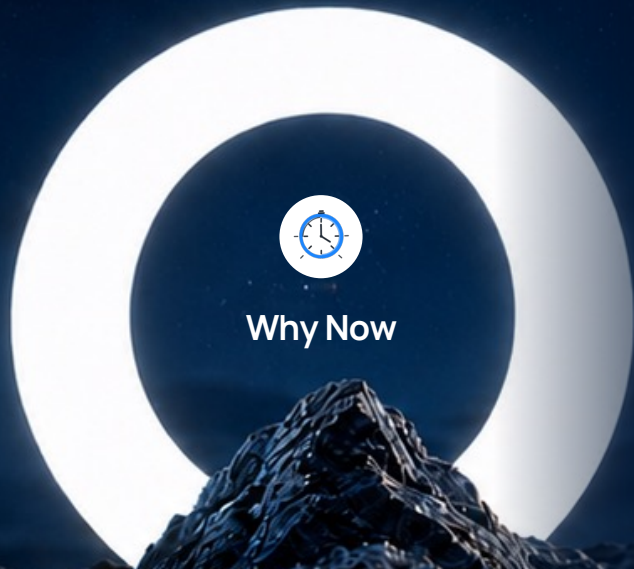
Features are prioritized based on business needs

Eliminate the Fee

End recurring seat and consumption charges

Why Now

HEXAWARE



Why Now

Four forces have turned a tolerable cost into an addressable opportunity.

License Inflation

Renewal costs are climbing faster than the value the platform returns

The economics of build vs buy decision has flipped

AI-assisted delivery has cut the cost and time to rebuild a platform

Movement from systems of workflow to systems of work

AI agents understand intent, analyze live data, and suggest judgments without requiring step-by-step human prompts

Board-level Scrutiny

Software is now one of the largest controllable lines in the budget

Validation Beyond Our Walls

HEXAWARE



Vectors

We didn't just build this and ask our customers if they liked it—we tested it against the market, the experts who watch the market and the investors who fund it.

Enterprises that are not our customers

Klarna announced shutting down its Salesforce CRM and Workday

Starbucks is disrupting the enterprise software market by developing its own AI-assisted tools to replace Microsoft and IBM systems

Analyst/Advisory

The End of One-Size-Fits-All Enterprise Software – HFS

Gartner Says \$234 Billion in Enterprise Application Software Spend Is at Risk from Agentic AI

Analyst/Advisory

"SaaSpocalypse" — since early 2026, this has wiped roughly \$2 trillion from software-sector market capitalization

How Zero License Works



Execution
Model

AI as the execution surface, not another layer of software (Embedding, Doc Gen, and Forward Engineering)

Deterministic Forensics

01

We take the guesswork out of code intent. Our engine parses the repository line-by-line to extract signature logic and technical dependencies into a verified **Knowledge Index**.

Deterministic, parser-based with surface patterns and connections, 75+ parsers

AI-driven Blueprinting

02

Map the target state, generate technical collaterals, generate Cloud Native/ Agentic Playbook, ability to chat with the code

LLM contextualized through embeddings and RAG

High-velocity Forward Engineering

03

Bind agents to your DNA. We utilize Grounded Agents to ensure every line of code is grounded in your specific standards, security, and architectural guardrails.

AI agents augmented with enterprise context and harnessed for operating environment

Addressable Market Estimate

For each bucket we sized the underlying 2026 global market (or vendor revenue where market data doesn't exist), then applied an "addressability discount" — the share of that spend that's realistically displaceable by reverse-engineered, customer-owned, agent-built replacements over a 3-5 year horizon, given switching costs, regulatory validation burden, and ecosystem lock-in. This produces both a gross ceiling (100% displacement) and a realistic addressable estimate..

Easy to Execute

Low Code No Code Platforms

LCNC - Workflow - Case Management

Business-rule logic, well specified, no heavy regulatory validation—the strongest fit for agentic rebuilds

\$72B

2026 combined market

~\$25B

35% addressable

Platform Lock-In

Non-Functional Platforms

ETL: Alteryx - Informatica - Cognos

Deterministic pipelines (extract, transform, load)—the single best-case use case for agent-generated code

\$20B

2026 combined market

~\$11B

55% addressable

Double Whammy

SaaS Platform Bolt-Ons

nCino - Veeva Systems - Certinia

Business-rule logic, well specified, no heavy regulatory validation—the strongest fit for agentic rebuilds

\$4.2B

2026 combined market

~\$0.5B-\$3B

10%-15% addressable

Unfair Licensing

Enterprise SaaS

ITSM - CRM

Ticketing / incident logic is comparatively commoditizable; CRM value is the ecosystem (AppExchange, integrations), not the CRUD app

\$143B

2026 combined market

~10B

20 % addressable for ITSM
6% addressable for CRM

Zero License – Case Studies

HEXAWARE

Repeatable patterns accelerate customer time-to-value while shortening sales cycles, streamlining discovery, and reducing engineering overhead for predictable ROI.



Credentials

Low Code No Code Platforms

Leading Secondary Mortgage Company
Appian to Cloud-native Microservices Architecture
\$7M+ Projected 5-Year Savings

Non-Functional Platforms

Large Canadian Banking Client
Alteryx to Python/Pyspark
\$1.5M Projected 5-Year Savings

Deeply Embedded Vertical Platforms

Leading Financial Services Company
Bond Modeling, Admin, and Pricing COTS to Cloud-native
\$4M in Annual Savings

Platforms Marked For Sunset

US Medicaid Managed Care Organization
Kyndryl Resiliency Orchestration to Cloud-native and Ansible
\$2.5M Projected 5-Year Savings



Confidentiality agreement

During this presentation, we may disclose confidential information, including client names. This information must not be disclosed to third parties without prior permission from Hexaware.

Market Validation

Enterprise Customers

- Klarna announced shutting down its Salesforce CRM & Workday as part of a broader AI/automation overhaul, consolidating data into a proprietary stack. (Reported results included \$60 million saved and the workload equivalent of 853 employees absorbed by the AI agent by Q3 2025) ([link](#))
- Starbucks is disrupting the enterprise software market by developing its own AI-assisted tools to replace Microsoft and IBM systems, aiming to cut its \$400 million annual software spend ([link](#))

Analyst/Advisory

- “The End of One-Size-Fits-All Enterprise Software” —companies now have the option to build, compose, collaborate, or buy outcomes rather than make do with existing SaaS offerings. HBR ([link](#))
- Gartner Says \$234 Billion in Enterprise Application Software Spend Is at Risk from Agentic AI ([link](#))
- HFS coined the term Services-as-Software to describe what they see replacing both traditional SaaS and traditional labor-based professional services simultaneously ([link](#))

Vectors For Market Validation

Competition

- In the next two years, nearly every enterprise will replace or modernize all of the software that powers their business spend – 8090 ([link](#))
- KPMG and OpenAI form Strategic Alliance to Advance AI-Native Enterprise Workflows, with KPMG Named an Elite Partner ([link](#))
- Deloitte: As AI agents pervade the SaaS market, how businesses experience and leverage software will likely change—shifting business models, capabilities, and expectations ([link](#))

Investor Community

- Anthropic's release of Claude Code, and later Claude Cowork, crystallized fears that AI agents could execute multi-step business workflows without humans logging into per-seat software—kicking off a rolling correction dubbed the “SaaS apocalypse.” Since early 2026, this has wiped roughly \$2 trillion from software-sector market capitalization.