

# Hexaware



“Hexaware applies SLA-driven support, workload optimization and governance frameworks, supported by automation and monitoring practices that enable consistent performance management and improved cost visibility across Snowflake environments.”

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## Overview

Hexaware is headquartered in Mumbai, India. It has more than 33,800 employees across 34 countries. In FY25, the company generated \$1.5 billion in revenue. The firm provides planned managed services for Snowflake environments with a focus on performance monitoring and platform stability. It incorporates cost optimization through workload tuning and usage tracking. Its delivery includes governance enforcement and automated support processes that improve operational efficiency, enabling consistent platform performance and better control over consumption patterns.

## Strengths

**Managed services model:** Hexaware offers a defined operating model for Snowflake environment management that covers monitoring, administration and performance tuning. Its services include SLA-backed support with escalation and resolution frameworks. The model reflects experience in ongoing data platform operations with an emphasis on stability and availability. The firm also uses automation for routine maintenance to reduce manual overhead.

**Cost optimization approach:** Hexaware applies a methodical approach to Snowflake cost management through workload optimization and consumption tracking. It uses monitoring tools and advisory frameworks to identify inefficiencies in compute usage and storage patterns,

including query performance tuning and warehouse right-sizing. These efforts improve cost visibility and control for enterprise users.

**Governance and data reliability:** Hexaware emphasizes governance through policies, access controls and data quality monitoring embedded within managed services. Its approach integrates metadata management and compliance tracking aligned with enterprise standards. Delivery examples indicate ongoing validation mechanisms to maintain data accuracy and lineage visibility, supporting sustained trust in Snowflake data assets.

## Caution

Hexaware can focus on expanding integrated FinOps practices with strong governance frameworks and real-time visibility to support consistent cost control and optimization outcomes across heterogenous environments.