

Hexaware



“Hexaware offers robust cloud-based backup solutions with infinite scaling capacity and consumption-based pricing. Its collaborations with Cohesity, Commvault and Rubrik, along with the use of other native tools, ensure high resiliency and data protection.”

Meenakshi Srivastava

Overview

Hexaware is headquartered in Mumbai, India. It has more than 31,000 employees across 58 offices in 28 countries. In CY24, the company generated \$1.4 billion in revenue, with Financial Services as its largest segment. Hexaware offers a suite of private and hybrid cloud services to midsize enterprises, including cloud migration, infrastructure management and multicloud orchestration. It has developed proprietary cloud platforms that accelerate digital transformation and enhance operational efficiency. With offices in Birmingham and London, Hexaware offers cloud solutions tailored to client needs, ensuring regulatory compliance and agility.

Strengths

Intelligent cloud operations: Hexaware's Cognitive Cloud Ops, powered by Tensai® for AIOps framework, offers full-stack observability, self-healing and automated cloud lifecycle management. Organisations achieve a 30-35 percent reduction in incidents, 50 percent lower provisioning effort and a two-fold improvement in system resiliency. Using advanced AI and ML insights, Hexaware ensures proactive, predictive and preventive IT operations, aligning with the NoOps vision.

Advanced backup solutions: Hexaware offers a powerful cloud-based backup service for scalability, cost-efficiency and high resiliency. By integrating native backup tools with leading technologies from partners like Cohesity, Commvault and Rubrik, Hexaware

enables organisations to protect their data across diverse IT environments. Customised protection and recovery policies ensure comprehensive coverage aligned with business needs.

Unified cloud management: Through its Tensai® Cloud FinOps platform, Hexaware enables cost transparency, intelligent resource optimisation and streamlined governance across multicloud environments. The company has successfully implemented FinOps solutions for clients managing thousands of workloads, achieving >20 percent cost reduction, 45 percent automation-driven resolutions and over 35 percent improved operational efficiency within a 6-9 month period.

Caution

Hexaware should expand its mainframe transformation and modernisation capabilities, where it lags behind its peers. By assisting clients in migrating legacy systems to scalable infrastructure, Hexaware can create new value and strengthen its position in large-scale digital transformations.