Hexaware

Leader

"Hexaware's Tensai Cloud Cost Optimisation enables organisations to get maximum business value from the cloud by helping technology, finance and business teams collaborate on data-driven spending decisions."

Meenakshi Srivastava

Overview

Hexaware is headquartered in Mumbai, India. It has more than 31,000 employees across 58 offices in 28 countries. In CY24, the company generated $1.4 billion in revenue, with Financial Services as its largest segment. Hexaware offers a comprehensive suite of private and hybrid cloud services, including cloud migration, infrastructure management and multicloud orchestration. It has developed proprietary cloud platforms that accelerate digital transformation and enhance operational efficiency. With offices in Birmingham and London, Hexaware offers bespoke cloud solutions tailored to client needs, ensuring regulatory compliance and agility.

Strengths

Centralised observability with AI: Hexaware effectively detects anomalies across application suites by leveraging a centralised observability platform powered by advanced ML. This direct linkage between business performance and infrastructure data enhances UX and provides robust defence against ransomware and cyberthreats.

Cloud FinOps framework: As a trusted strategic partner in cloud consulting, Hexaware assists enterprises in navigating the intricacies of cloud financial management. Its comprehensive four-phase framework facilitates precise planning, efficient resource tracking, authentic cost optimisation and the implementation of advanced financial practices. This empowers organisations to maximise their investments and improve performance across various cloud service providers.

Intelligent automation capabilities: Hexaware's Tensai platform drives the Automate Everything™ vision with AI, ML, RPA and NLP to streamline functions such as finance, HR and procurement. Its flexible pricing and recent features, such as open telemetry and carbon footprint monitoring, demonstrate a strong focus on efficiency, sustainability and visibility.

Caution

Hexaware should strengthen its collaboration with AWS and continue innovating with GenAI-powered platforms such as RapidX™. To distinguish itself in the UK market, the company should focus on advancing AI-driven cloud analytics and automation solutions tailored to the needs of key UK industry sectors.