

# Hexaware



"Hexaware transforms clinical operations with advanced solutions, driving efficiency and improving patient care."

*Rohan Sinha*

## Overview

Hexaware is headquartered in Mumbai, India. It has more than 28,300 employees across 50 offices in 19 countries. In FY23 the company generated \$1.3 billion in revenue, with Financial Services as its largest segment. It provides various teams with comprehensive clinical strategy and consulting services, including clinical operations, data management, programming and statistics, clinical regulatory affairs, and safety and medical monitoring. It also assists in planning for modernization and helps clients select appropriate vendors and software tools to efficiently address data and transactional requirements.

## Strengths

### **Modular platform for decentralized trials:**

Hexaware's Decentralized Clinical Trials Platform provides a suite of modules for vaccine, cell and gene therapy (CGT) and precision medicine studies. Features like patient recruitment, contact centers, ePro, eConsent and eCOA enhance trial efficiency and management. This platform enables researchers to conduct studies seamlessly, ensuring agility and precision in decentralized trials.

### **Comprehensive clinical solutions:**

Hexaware provides a comprehensive suite of clinical solutions. Its Clinical Process Automation as a Service utilizes AI and GenAI technologies to streamline manual processes such as file manipulation and data standardization. Its Clinical Data as a Service

also provides end-to-end solutions for data management, supported by cloud-agnostic accelerators and frameworks. The company ensures efficient and accurate clinical trial management with its proven track record.

### **Advanced trial support solutions:**

Hexaware's Cognitive Contact Center enhances trial support with advanced cognitive capabilities, optimizing communication and assistance throughout the trial process. Its AI Integration for Drug Development framework seamlessly integrates AI and GenAI within clinical teams, accelerating drug development processes for faster insights and decision-making.

## Caution

When integrating advanced technology solutions offered by Hexaware into clinical trials, clients should ensure users receive comprehensive training and ongoing support. This approach maximizes the benefits of the technology while minimizing disruptions to workflow.