

“Hexaware utilizes Amaze® for ERP, a cloud migration platform, to provide comprehensive implementation through a fully automated approach at every stage of the transformation journey.”

Tarun Vaid

# Hexaware

## Overview

Hexaware is headquartered in Mumbai, India. It has more than 30,000 employees across 54 offices in 28 countries. In CY 24 the company generated \$1.43 billion in revenue, with Financial Services as its largest segment. Hexaware leverages SAP SuccessFactors preconfigured solutions for rapid solution deployment, powered by prebuilt integrators, connectors and industry best practices. The company has expertise in the HCM domain and robust HR consulting capabilities, including HR strategy, business process engineering, cloud assessment, product selection, implementation and global rollouts.

## Strengths

**Comprehensive services:** Hexaware provides comprehensive HR transformation services across the entire hire-to-retain value chain, ensuring immediate cost savings by utilizing the Amaze® for ERP platform and an adaptable engagement model. Through this platform-driven approach, the company helps enterprises migrate from legacy systems to SuccessFactors.

**Multiple tools and accelerators:** Hexaware provides a range of tools and accelerators to aid enterprises throughout their SuccessFactors transformation, including Cloud Morphy for streamlined data migration from legacy HCM systems, and Anywhere Employee, which addresses gaps in HCM suites for remote and hybrid workers. Other tools such as Smart CoCo provide automated

chatbot assistance for employee tasks, while Amigo facilitates automated testing, monitoring, requirement gathering and user story generation.

**Flexible engagement models:** Hexaware offers enterprises flexible engagement and pricing models designed to meet their specific needs. These models include shared services for SuccessFactors support and outcome-based pricing structures. Various use cases have demonstrated how enterprises have successfully implemented shared services models across multiple regions.

## Caution

Hexaware should prioritize the opportunities in critical business requirements for a digital workplace and connected processes, as its competitors are successfully managing a significant number of projects in these areas.