



"Hexaware has a project fabric approach based on a well-defined framework, GenAI augmentation and automation to provide clients with modernization predictability, transparency and control."

Pedro L. Bicudo Maschio

Hexaware

Overview

Hexaware is headquartered in Mumbai, India. It has more than 30,000 employees across 54 offices in 28 countries. In FY23, the company generated \$1.3 billion in revenue, with Financial Services as its largest segment. With eight offices in the U.S., Hexaware has approximately 5,200 employees in the Americas, and the region accounts for approximately 72 percent of the company's revenue. Hexaware's intellectual property for modernization includes Amaze®, RapidX™ and Tensai®, all using GenAI to enrich automation and reduce time to market. The company also uses partner tools for language-specific tasks.

Strengths

Clever solution for knowledge sharing:

Hexaware's RapidX is a GenAI platform that creates AI subject matter experts (SMEs) to augment project teams. RapidX creates more than 15 function-specific AI SMEs for each modernized application. A new developer working on a new application can ask the AI SME to explain the code, show testing results or elicit integration requirements. All knowledge discovered in legacy systems becomes available for enhancements and modifications, accelerating the project while improving reliability.

Streamlined project execution:

Hexaware's framework includes accelerated discovery with RapidX, CAST and AWS Blu Age, full or semi-automated code refactoring with RapidX, AWS BlueAge and Natsoft,

CI/CD integration, integrated development environment (IDE), version control with GIT, code quality review, automated testing and deployment, and application rehosting with TmaxSoft, Rocket Software and LzLabs. Hexaware's other partner tools include Astadia, Cloudframe and Heirloom.

Agile for better results: Hexaware uses robust assessment tools to plan and prioritize projects with the best benefits. It takes one application or group at a time to modernize fast and deliver results as soon as possible. This paced modernization strategy enables clients to fund subsequent projects with the savings or gains from previous ones.

Caution

Hexaware has a reasonable footprint in the U.S., with less capacity in other countries in the Americas and Europe. Multinational corporations should assess Hexaware's availability in required countries or consider using its capacity offshore (India).