Provider Profile

Salesforce Ecosystem Partners

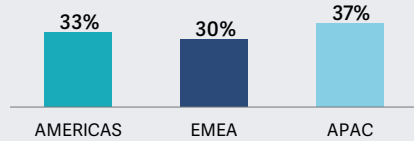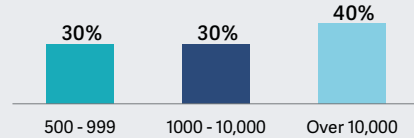Hexaware's CX Score

92.0

Industry Average: 80.5

The most important CX pillar for their clients is Governance and Compliance, and avoiding friction while transitioning work from A to B is what the clients liked the most.
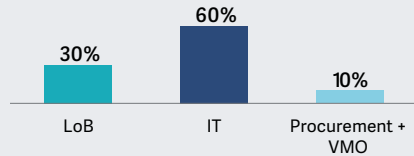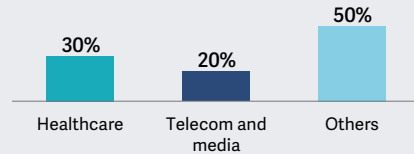
CX Star Performer

"Team Hexaware is a great partner and is always available to help, solve a problem or even brainstorm. I very much appreciate their level of engagement."

VP, IT, Healthcare Industry

Region

AMERICAS	EMEA	APAC
33%	30%	37%

Size

500 - 999	1000 - 10,000	Over 10,000
30%	30%	40%

Role

LoB	IT	Procurement + VMO
30%	60%	10%

Industry

Healthcare	Telecom and media	Others
30%	20%	50%

Six Pillars CX-Scores

- Execution and Delivery
- Governance and Compliance
- Collaboration and Transparency
- Innovation and Thought Leadership
- People and Cultural fit
- Business Continuity and Flexibility

● Hexaware   ● Industry Average