



“Hexaware has proprietary solutions and a consulting-led delivery approach to handle complex projects for SuccessFactors transformation.”

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# Hexaware

## Overview

Hexaware is headquartered in Mumbai, India. It has more than 28,500 employees across 54 offices in 19 countries. In FY22, the company generated \$1.2 billion in revenue, with Financial Services as its largest segment. Hexaware offers SuccessFactors services such as advisory, implementation and migration, building solution extensions on SAP BTP, data migration from legacy HCM to SuccessFactors, global rollouts, functional validation and integration services. Through its proprietary platforms and solutions, such as Amaze® for ERP, Hexaware helps enterprises in their SuccessFactors transformation journeys.

## Strengths

**Flexible engagement and pricing models:** Hexaware provides enterprises with flexible engagement and pricing models tailored to their needs. This includes shared services for SuccessFactors’ support, and outcome-based pricing models. It has use cases where enterprises have utilized the shared services model across different regions.

**Proprietary solutions:** Through its platform-driven approach and proprietary Amaze® for ERP solution, Hexaware helps enterprises migrate from legacy systems to SuccessFactors. It has a use case where it reported benefits including end-to-end functional validation of SuccessFactors data center migration, automated payroll processes and a 25 percent reduction in TCO from using its proprietary solutions.

## Multiple tools and accelerators:

Hexaware provides a range of tools and accelerators to aid enterprises throughout their SuccessFactors transformation. Their inhouse data migration tool accelerates seamless data migration from legacy HCM systems to SuccessFactors. Its automated chatbot, assists employees with tasks such as submitting absence requests or updating attendance records. It also offers Anywhere Employee, an end-to-end employee experience platform.

## Caution

Hexaware has delivered and supported critical business requirement projects. However, it needs to focus on delivering more projects in digital workplace and connected processes, aligning with the practices of its competitors in the region.