



Unlock the potential of end-to-end managed services and achieve up to 30% faster time-to-market and 80% better predictability

Hexaware's NextGen Application Managed Services with Intelligent Automation



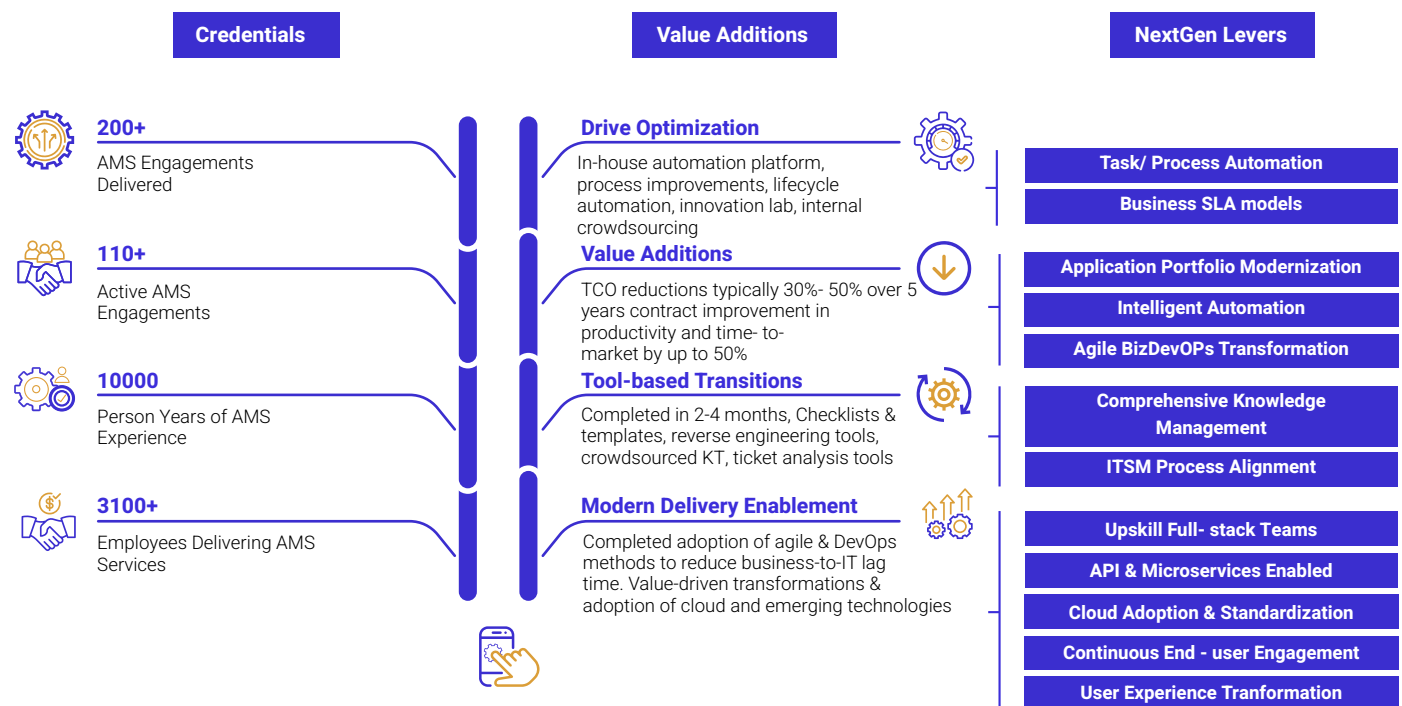
Do you know that Application Managed Services (AMS) has undergone a revolutionary change over the last few years? Full-stack developers, intelligent automation, and integrated DevOps are the new norm. So, why not partner with Hexaware and take your business to new heights by getting the best out of our modern AMS service offerings?

Hexaware's managed services are smartly architected to save time and costs and deliver exceptional customer experience. With our NextGen offering, you get fully customized services with high transparency and assured results. Our integrated build-and-run model for end-to-end management of your application portfolio:

- Reduces total cost of ownership by optimization and automation
- Contributes to topline growth and improves time-to-market
- Maintains complete transparency of operations and guarantees innovation upfront

These benefits are delivered using a risk-reward-sharing model that ensures a true partnership.

The Hexaware Advantage



Guaranteed Success with Proven Competency

We offer a catalog of application run-and-build-based services that can be customized for any service scope. Our guarantee of success is based on our comprehensive experience in delivering for multiple clients – large and small – across multiple geographies.

Case in Point 1:

NextGen Levers: Task/Process Automation, Intelligent Automation

A US-based multinational professional services firm with approximately USD 28 billion worth of assets under management and over 2700 business applications spread across 6 portfolios:

- Over 120 BOTs developed and deployed for automating processes and tasks
- 15% of incidents resolved automatically during the first 6 months of the engagement

Case in Point 2:

NextGen Levers: Agile BizDevOps Transformation, Comprehensive Knowledge Management, ITSM Process Alignment

A US-based leading global provider of specialized payment products and services for businesses worldwide – a multi-year deal for 97 applications in a multi-technology landscape supported by 200+ FTEs:

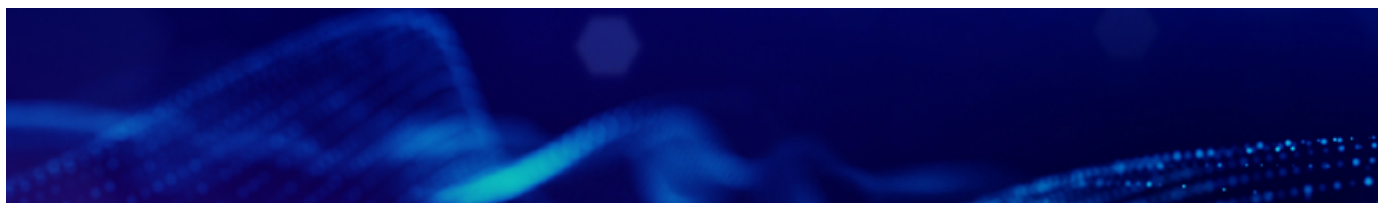
- Cost-saving of 33% over 5 years
- Rapid tool-based knowledge transition
- Increased flexibility and responsiveness to the business through agile adoption

Case in Point 3:

NextGen Levers: Continuous End-user Engagement, Application Portfolio Modernization, User Experience Transformation, API and Microservices, Cloud Adoption & Standardization

A large US-based airline - Digital transformation of two critical applications for supporting digital channels to reduce business disruption:

- Removed the single point of failure
- Improved time to market by 3X



About Hexaware

Hexaware is a global technology and business process services company. Our 27,000 Hexawarians wake up every day with a singular purpose; to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With 40+ offices in 19 countries, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.