Corporate Fact Sheet

Creating smiles
through great people
and technology

Hi. HEXAWARE

Q2 - 2023

About Hexaware

Hexaware is a global technology and business process services company. Our 28,000 Hexawarians wake up every day with a singular purpose; to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With 40+ offices in 19 countries, we empower enterprises across the world to realize digital transformation at scale and speed by partnering with them to build, modernize, run, and optimize their technology and business processes.

Learn more about Hexaware at https://www.hexaware.com

Vertical Focus

- Banking
- Financial Services
- Health Care, Life Sciences & Insurance
- Global Travel & Transportation
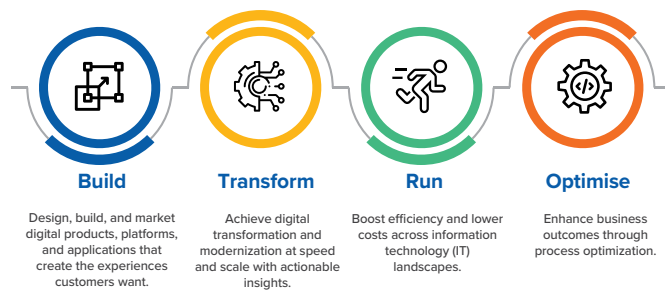- Hi-Tech & Professional Services
- Manufacturing & Consumer

Service Offerings

- Business Process Services
- Digital IT Operations
- Cloud
- Data & Analytics
- Digital & Software

Key Alliances

- Google Cloud
- MuleSoft
- Microsoft
- Oracle
- PEGA
- SAP
- Adobe
- Salesforce

- Workday
- Snowflake
- Backbase
- AWS
- Guidewire
- Servicenow
- Mambu

Empowering Enterprises to Realize Their Digital Value

Build
Design, build, and market digital products, platforms, and applications that create the experiences customers want.

Transform
Achieve digital transformation and modernization at speed and scale with actionable insights.

Run
Boost efficiency and lower costs across information technology (IT) landscapes.

Optimise
Enhance business outcomes through process optimization.

Quick Facts

- Year of establishment: 1990
- Annual revenue: USD 1.2B (CYE 2022)
- Number of employees: 28,000 (Q2 2023)
- Global Offices: 40+

Global Delivery Centers

AMERICAS

- **North America**
  - Virginia
  - NewJersey
  - Georgia
  - Pennsylvania
  - Massachusetts
  - Florida
  - California
  - Ontario

- **South America**
  - Saltillo, Mexico
  - Guadalajara,Mexico
  - Monterrey,Mexico
  - Buenos Aires, Argentina
  - Sao Paulo, Brazil

EMEA

- Birmingham, UK
- Brussels, Belgium
- Levallois-Perret, France
- Frankfurt, Germany
- Riga, Latvia
- Barcelona, Spain
- Tallinn, Estonia
- Geneva, Switzerland
- Vallentuna, Sweden
- Warsaw, Poland
- Amsterdam
- Dubai, UAE
- Riyadh, Saudi Arabia

APAC

- India
- Singapore
- Hong Kong
- Gaungzhou, China
- Tokyo, Japan
- Melbourne, Australia
- Manila, Philippines

India Delivery Centers

Mumbai, Chennai, Nagpur, Pune, Coimbatore, Bengaluru, Noida, Ahmedabad, Bhopal

Awards & Recognitions

- Winner of the 2023 ISG ANZ Paragon Awards™ in the Transformation category along with the ORDRE Group
- Winner of the 2022 ISG Star of Excellence™ Awards in the Global Region category
- Consumer Products Standout in the ISG Digital Case Study Awards™ 2022 Along with CRCL LLP
- Ranked 2nd in Gartner® Critical Capabilities for Public Cloud IT Transformation Services for the Strategic Cloud Transformation Use Case
- Leader in the ISG Provider Lens™ Digital Engineering Services 2023 US Quadrant Report in Platforms and Applications Services
- Leader in the ISG Provider Lens™ AWS Ecosystem Partners 2022 US Quadrant Study in AWS Consulting Services
- Leader in the ISG Provider Lens™ Life Sciences Digital Services 2022 Global Quadrant Study in Patient Engagement Digital Transformation Services

- Leader in the ISG Provider Lens™ ServiceNow Ecosystem Partners 2023 US Quadrant Report in ServiceNow Implementation and Integration Services
- Leader in the ISG Provider Lens™ Salesforce Ecosystem Partners 2023 US Quadrant Report in Implementation Services for Core Clouds Midmarket
- Leader in the ISG Provider Lens™ Microsoft Cloud Ecosystem 2023 UK Quadrant Report in Dynamics 365 Services
- Leader in the ISG Provider Lens™ Microsoft Cloud Ecosystem 2023 Australia Quadrant Report in Managed Services for Azure
- Representative Vendor in the Gartner® Market Guide for Service Integration and Management (SIAM)

Leadership Team

Michael W. Bender
Non-Executive Chairman

R. Srikrishna
CEO & Executive Director

Vinod Chandran
Chief Operating Officer

Amrinder Singh
Corporate Vice President – EMEA & APAC Operations

Ravi Vaidyanathan
President & Global Head - Financial Services

Milan Bhatt
President & Global Head – Modernization & Healthcare & Insurance

Kamal Maggon
Corporate Vice President & Global Head - Manufacturing & Consumer and ENGCS

Sanjay Salunkhe
President & Global Head – Digital & Software Services

Paul Piebinga
President – Mobiquity Europe

Srinivasan Panchapakesan
Corporate Vice President & Global Head – Amaze Business & Cloud Transformation Delivery

Prasan Prabhakaran
Executive Vice President & Global Head - Enterprise Solutions

Ashok Harris
President & Global Head- Procurement & Facilities

Eswar Venkatachalam
Executive Vice President & Global Head - Travel & Transportation

Arun 'Rak' Ramchandran
President & Global Head – Hi-Tech & Professional Services

Chinmoy Banerjee
Corporate Vice President & Global Head - Banking & Business Process Services

Satyendu Mohanty
Executive Vice President & Global Head - Digital Assurance & Competency

Siddharth Dhar
Corporate Vice President & Global Head - Digital IT Operations

Vikash Kumar Jain
Chief Financial Officer

Nidhi Alexander
Chief Marketing Officer

Senthil Nayagam K
Executive Vice President & Global Head of Recruitment

Uma Thomas
Chief Risk Officer

Certifications

CMMI- DEV Version 2.0 – Level 5 by CMMI Institute
ISO 9001-2015 awarded by ISOQAR for

- IT: Analysis, Design, Construction Testing, Delivery and Maintenance of commercial application software and services
- Business process outsourcing services in the segment of healthcare, legal, finance and accounting, financial services, human resources,
  insurance, telecom and life sciences including pharma

ISO 27001:2013 awarded by ISOQAR for

- IT: Management of information security in providing IT solutions, cloud migration and management, services and consulting in accordance with the statement of applicability version 2.3 dated 06-February-2020
- Business process outsourcing services in the segment of healthcare, legal, finance and accounting, financial services, human resources, insurance, telecom and life sciences including pharma in accordance with the statement of applicability version 2.3 dated 06-February-2020

ISO 22301:2019 awarded by ISOQAR for

- IT: Business Continuity Management System in providing IT solutions, Cloud migration and management services and consulting
- Business process outsourcing services in the segment of healthcare, legal, finance and accounting, financial services, human resources, insurance, telecom and life sciences including pharma in accordance with the statement of applicability version 2.3 dated 06-February-2020

ISO 14001:2015 awarded by Det Norske Veritas for

- IT: Providing IT solutions, Cloud migration , management services and consulting
- Business Process Outsourcing services in the segment of insurance, telecom, healthcare, legal, finance and accounting, financial Services, human resources and life sciences including pharma

ISO 45001:2018 awarded by ISOQAR for

- IT: Providing IT solutions, Cloud migration and management services and consulting
- Business process outsourcing services in the segment of healthcare, legal, finance and accounting, financial services, human resources, insurance, telecom and life sciences including pharma in accordance with the statement of applicability version 2.3 dated 06-February-2020

ISO 20000-2018 awarded by ISOQAR for

- Service Management system supporting the provision of managed services to external customers for Cloud migration and management,
  Network, servers and applications through remote and onsite management as per the organization's service catalogue.

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