



“Hexaware has strong domain-specific digital design engineering capabilities, helping clients innovate faster.”

*Dr. Tapati Bandhopadhyay*

# Hexaware

## Overview

Hexaware is headquartered in Mumbai, India and operates in 19 countries. It has more than 28,500 employees across 54 global offices. It also has U.S. headquarters in Iselin, New Jersey. In FY22 the company generated \$1.2 billion in revenue, with Financial Services as its largest segment. Hexaware has developed an innovative Hi SPEED offering to help organizations address challenges in an organized and efficient manner. An agile execution framework supports the offering, and the company can customize each engagement based on the client’s unique requirements.

## Strengths

**Domain-specific design engineering capabilities:** Hexaware delivers superior design engineering services to clients in different verticals. It uses industry-aware, digital-first approaches that enable clients to deal with present-day challenges while being ready for the future. For example, the company empowers traditional business clients to compete with hyper-agile, born-digital disruptors in different industries.

**Outcome-focused design:** With industry awareness and outcome-focused approaches, Hexaware’s design and digital engineering capabilities help large clients achieve significant results and a strategic business impact. For example, a world-class healthcare payer platform accelerates its product development of 875 use cases by 26

percent, which will reduce the cycle time for member claims.

## Designing composable business

**architecture:** Hexaware helps clients uberize their products and services, making clients’ businesses flexible, agile and composable. For example, the company helped a medical B2B company transform from monolithic-based architecture to composable commerce architecture through the development of tens to hundreds of domain microservices.

## Caution

Hexaware digital design services are suitable for use cases ranging from fast-changing business transformational programs to new strategic business development. Hence, the company should consider repositioning itself as a long-term strategic partner for clients beyond working on fragmented projects.