

Modernizing a financial services platform **expanded access and services to customers**



Digital Case Study Awards 2022

Technology

Australia and New Zealand



Opportunity

Shaype is a financial services technology platform. In order to expand their capabilities and capture a larger segment of the market, Shaype was exploring a partnership to support the implementation of their modern technology.

Hexaware partnered with Shaype to help them develop a roadmap and implementation plan to modernize their client's technology infrastructure. The client chose to work with Hexaware based on their experience with complex ecosystems and proven ability to scale.

Imagining IT Differently

Hexaware's solution for Shaype was based on an architecture designed to improve the capabilities of the platform; and to help Shaype better serve its customers and users. Key highlights of the solution include:

- Modernizing client-side AWS-based technology stack by simplifying Shaype's services into a streamlined marketplace.
- Building a configurable API gateway and upgrading legacy technology to create low-cost access.
- Helping Shaype establish an API marketplace allowing its customers to offer modern payment experiences to their customers.

Future Made Possible

Hexaware's solution significantly improved the platform capabilities of Shaype. This allowed them to address the needs of their customers better. Their work also led to a major overhaul of the client's end-to-end user experience, improving the ability of users to access financial services.

According to ISG, this case study is an example of how a provider's technical expertise can be crucial to modernizing and expanding an organization's infrastructure.