



“Hexaware’s best practice framework, H2O, offers industry-leading ServiceNow implementations for clients”

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# Hexaware

## Overview

Hexaware is headquartered in Mumbai, India, and operates in 30+ countries. As a service provider, it has over 24,166 employees across 37 global offices. In FY21, the company generated 971 million (+12.2 percent YoY) in revenue, with application transformation management as its largest segment. Hexaware has its U.S headquarters in Iselin, New Jersey and has four delivery centers in U.S., each in Georgia, New Jersey, Virginia and Massachusetts.

## Strengths

**Value-centric approach to ServiceNow implementation:** Hexaware is emerging as a key player in the U.S. for ServiceNow implementation and integration projects. With the use of its proprietary framework, H.2O, enables rapid value realization from ServiceNow investments.

**Multiple frameworks to accelerate implementations:** Hexaware’s has completed over 100 successful ServiceNow implementations, covering the entire product suite. The capability covers solution architecture, migrations, custom app development,

and automation bot factory for ServiceNow.

**Deep understanding of the platform and features:** The Hexaware team covers the depth and breadth of ServiceNow implementations with extensive experience in complex systems consolidations — over 600 systems alignment. This experience, together with the involvement of top leadership ensure quick implementation even in client scenarios that have varied and complex legacy technologies and tools.

## Caution

Hexaware delivers one of the highest levels of customer satisfaction in ServiceNow implementation and integration with its unique talent pool that combines technical know-how with functional and industry knowledge. Retaining this unique strength is a challenge for any provider in a competitive region such as the U.S.

