HEXAWARE

Overview

Hexaware, headquartered in Mumbai, generated more than US$210 million from application development contracts in the U.S. for FY21. More than 95 percent of this revenue came from its agile services business, which grew 15 percent in the past year. In the U.S., the company has 80 application development client accounts supported by more than 3,600 FTEs with an average industry experience of seven years. It has 11 delivery centers in the region.

Strengths

Comprehensive delivery approach: Hexaware's modern delivery framework is based on the principles of "automate and cloudify everything" while optimizing the customer experience. Some of the platform's unique attributes include flexible contracting at different points in an engagement and a POD-based team structure. These are complemented by the presence of agile coaches and DevOps consultants together with an in-house developed executive dashboard called HexaView. Hexaware has leveraged this framework for more than 160 engagements with measurable results.

The Amaze® platform: Hexaware Amaze® is a re-platforming and re-factoring platform for cloud migration. It offers re-platforming of application servers, database, messaging and batch benefits. The platform can automate 60 percent of the migration effort in the re-platforming exercise, reducing the overall time and cost significantly.

Cross-skilled teams: Most of Hexaware's development resources are trained on two or more agile methodologies and a DevOps toolset.

Squad-based capabilities: Around 90 percent of Hexaware's application development contracts follow a squad-based delivery approach.

Caution

Only 4 percent of Hexaware's development resources are engaged in DevOps services, which is low compared to the competition.

2021 ISG Provider Lens™ Leader

Hexaware offers an integrated people, technology and platform approach, making it one of the top players in the agile development space.

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