



Press Release

Hexaware Recognized by ISG as a Market Leader in the UK & US for SAP Services

Mumbai, Aug 18, 2021 – Hexaware Technologies, one of the fastest growing next-generation providers of IT, BPO and Consulting Services, today announced it has been recognized as a US and UK Market Leader in SAP S/4 HANA System Transformation - Midmarket in the ISG Provider Lens™ 2021 SAP HANA Ecosystem Services report.

The report was recently published by Information Services Group (ISG), a leading global technology research and advisory firm. Hexaware was also positioned as a US and UK Product Challenger for SAP ERP Managed Application Services in ISG Provider Lens™ 2021 SAP HANA Ecosystem Services report.

“Hexaware accelerates the SAP S/4HANA transformation journey for enterprises in the U.S. through a spectrum of cloud digital services and proprietary assets such as the TRIADIC Platform, tools and accelerators.” asserts **Kartik Subramaniam, Senior Lead Analyst, ISG.**

“Hexaware helps in accelerating S/4HANA business modernization and transformation for its clients using its robust product portfolio and strategic partnership with hyperscalers.” states **Akhila Harinarayan, Senior Lead Analyst, ISG.**

The ISG report stated that Hexaware has a strong set of platforms (TRIADIC), tools, accelerators, and industry-focused templates to expedite S/4HANA business modernization and landscape transformation for its clients.

Prasan Prabhakaran, SVP, Global Head, Enterprise & Next Gen Cloud Services, Hexaware, commented, “We believe this positioning as a Leader reflects our continuous investment in the SAP TRIADIC Platform, and industry specific solutions for SAP to accelerate S/4HANA Business Transformations for our clients. Further, we feel this is a true testament of our track record in delivering continuous customer satisfaction in SAP engagements”.

The ISG Provider Lens Quadrant report series draws insights on service provider capabilities from focused surveys, briefings, interviews with providers, input from ISG advisors, ISG benchmarking data, and data drawn from the ISG Contracts Knowledgebase™ and ISG Engagement Database™. The series is a complement to the ISG Provider Lens Archetype reports, which offer a first-of-its-kind evaluation of providers from the perspective of specific buyer types.

About ISG

ISG (Information Services Group) (Nasdaq: III) is a leading global technology research and advisory firm. A trusted business partner to more than 700 clients, including more than 75 of the world’s top 100 enterprises, ISG is committed to helping corporations, public sector organizations, and service and technology providers achieve operational excellence and faster growth. The firm specializes in digital transformation services, including automation, cloud and data analytics; sourcing advisory; managed



Press Release

governance and risk services; network carrier services; strategy and operations design; change management; market intelligence and technology research and analysis. Founded in 2006, and based in Stamford, Conn., ISG employs more than 1,300 digital-ready professionals operating in more than 20 countries—a global team known for its innovative thinking, market influence, deep industry and technology expertise, and world-class research and analytical capabilities based on the industry’s most comprehensive marketplace data. For more information, visit www.isg-one.com.

About Hexaware

Hexaware is a global IT services company empowering businesses worldwide to realize digital transformation at scale and speed. Our three-pronged strategy of Automate Everything®, Cloudify Everything® and Transform Customer Experiences® endeavors to drive human-machine collaboration for solving complex business problems. We enable future-ready organizations and market leaders to create lasting business value by helping them offer touchless immersive customer experiences through full-cloud enablement, digital product engineering and extreme automation.

We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Hi-Tech & Professional Services (Tax, Audit, Accounting and Legal), Travel, Transportation and Logistics. We deliver highly evolved services in Rapid Application prototyping, development and deployment; Build, Migrate and Run Cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services.

We believe technology is a magical thing, and our purpose is to create smiles through great people and technology. Headquartered in New Jersey for North America, London for Europe and Singapore for the Asia Pacific, Hexaware services customers in over two dozen languages from every major time and regulatory zone.

Learn more about Hexaware at <http://www.hexaware.com>. Take an immersive 360° virtual tour of our campuses worldwide at <https://www.hexawareimmersive.com>.

Safe Harbor Statement:

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and



Press Release

integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

For more information contact:

Sreedatri Chatterjee

Hexaware Technologies Limited

Tel: +91 900 426 3405

E-mail: sreedatric@hexaware.com