

HEXAWARE

Overview

Hexaware's hybrid IT practice provides data centre consolidation, modernisation, managed services and various automation-centric advisory and consulting services with an automate everything approach in the U.K. Its management and monitoring services are built on proprietary platforms and frameworks that can proactively monitor and automate activities across the development and maintenance lifecycle. They cut across application, data and infrastructure layers in hybrid and multi-cloud environments. The firm serves hybrid IT centric clients across verticals in the region and had substantial growth in 2020.

Strengths

Data centre modernisation and consolidation: Hexaware has in-depth experience in executing some of the largest and most complex data centre modernisation and consolidation engagements globally. The firm's key differentiation in the data centre modernisation and migration space is its core ability to leverage automation, continuous in-line validation, and experience-driven process improvisations. This ensures a low total cost of ownership and empowers the customers' transformation journey, platform consolidation, and/or cloud-led digital modernisation.

Hexaware autonomous IT operation: Hexaware's next-generation intuitive orchestration and autonomous-led intelligent IT operation platform provides customers with a deep business view, out-of-the box ready playbooks and end-to-end automation. The convergence of conversational AI and data modelling patterns has made it possible to automate L1 to L1.5 tasks, which were traditionally entrusted to individuals at small and medium enterprises (SMEs), by tapping into the judgment insights that lie within the data itself.

Multi-cloud governance platform built on open system architecture: Hexaware is investing heavily into its accelerators, Tensai™ and Amaze®, to drive customer excellence. These solutions deliver a unified single-pane monitoring and security management platform enabling faster, cheaper and better transformation from an organization's current estate to a multi-cloud estate

Caution

Hexaware needs to expand its customer base across verticals in the U.K.

Hexaware needs to invest in R&D and a customer experience studio in hybrid IT to target large customers.



2021 ISG Provider Lens™ Leader

Hexaware provides advisory and consulting services as a foundation to its hybrid IT managed and implementation services, making its clients ready for its diverse hybrid IT modernisation approaches. Hexaware's Amaze® cloud adoption framework for end-to-end assessment, migration and multi-cloud governance, and Tensai™, its solution for operation modernization and consolidation, have been recognized across the industry. Together, this suite of solutions has helped various clients achieve true transformation.