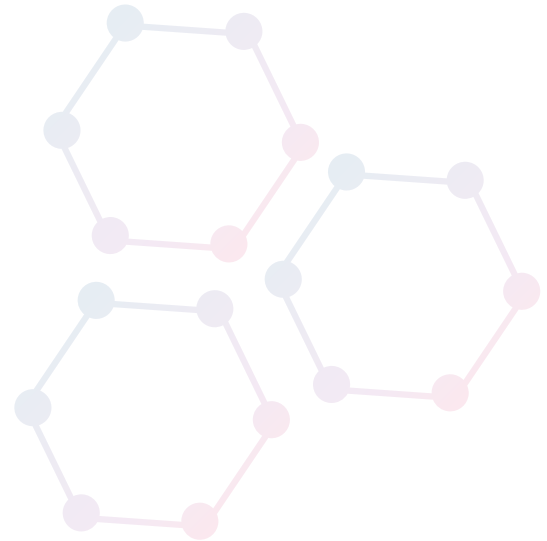
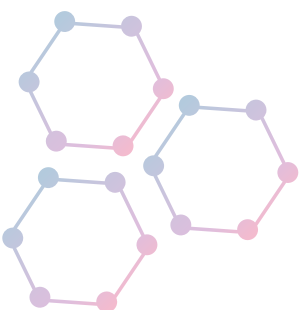


Story
Series



Quality with Speed

Automation-led Managed Testing Service



The testing team
of a leading global
bank was once under

**TREMENDOUS
PRESSURE!**



Testing Challenges

- High percentage of defect leakage to User Acceptance Testing / Production
- Insufficient test coverage
- Long test cycles for patch updates
- Test cases – lack of detailed test steps



- Lack of standardization of test cases
- Aggressive schedules with 15-20 days of test execution cycle
- Critical customer-facing applications with zero defect tolerance

- The bank had some high priority goals on Quality that they wanted to address by **partnering with Hexaware.**



Enable a seamless transition and shift from staff augmentation to managed services



Establish an innovation-centric Testing Center of Excellence



Reduce defect leakage both in UAT and Production



Easy-to-use and low maintenance automation framework



Proactive demand management and higher resource utilization



Our team at Hexaware delivered a customized solution by leveraging its deep domain and delivery expertise combined with a quick 2-week due diligence to arrive at a baseline plan.

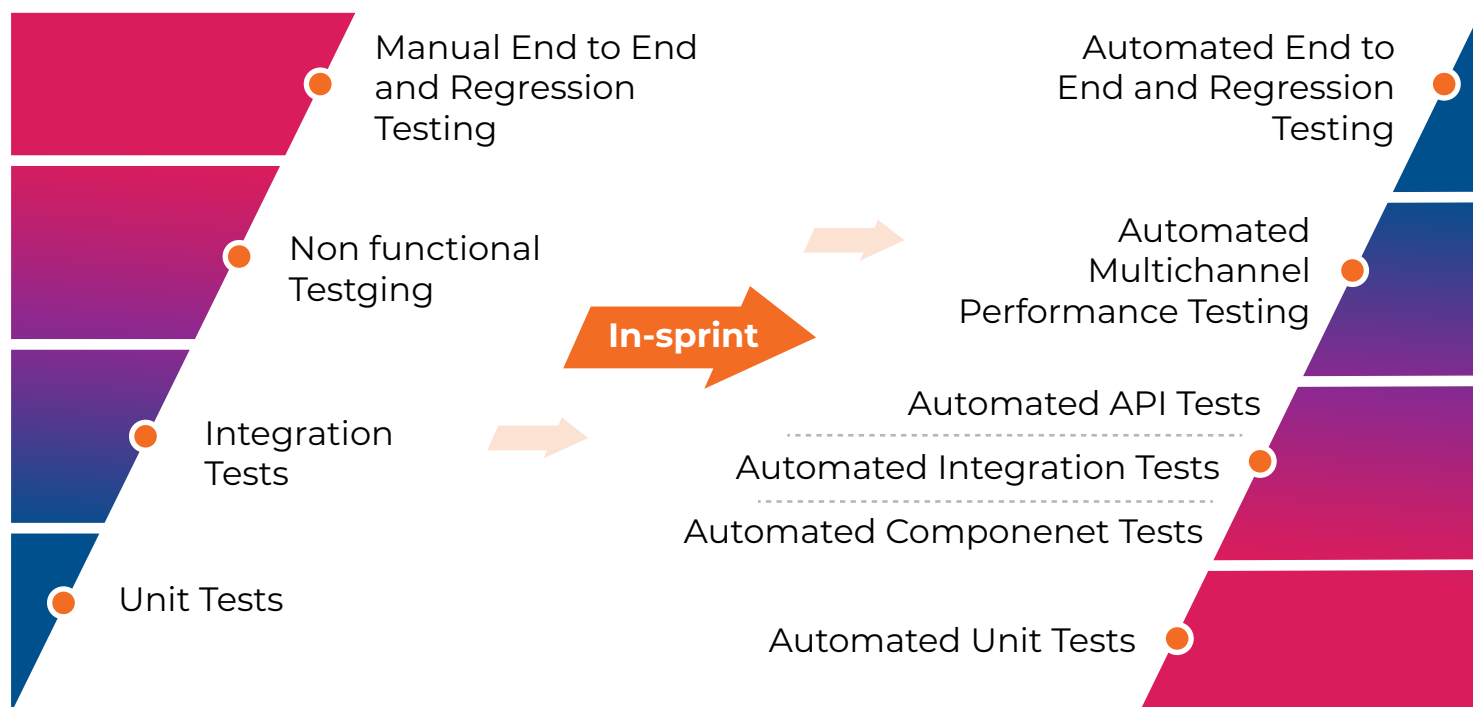
We implemented our Automation-led Managed Testing Services Model. The key focus included a risk averse transition plan where we had to ramp up from 18 to 75+ resources within 3 months. The Managed Services applications coverage increased from 5 to 45+ product/applications systems in 2 years.



Hexaware's Automation-Led Managed Testing Service

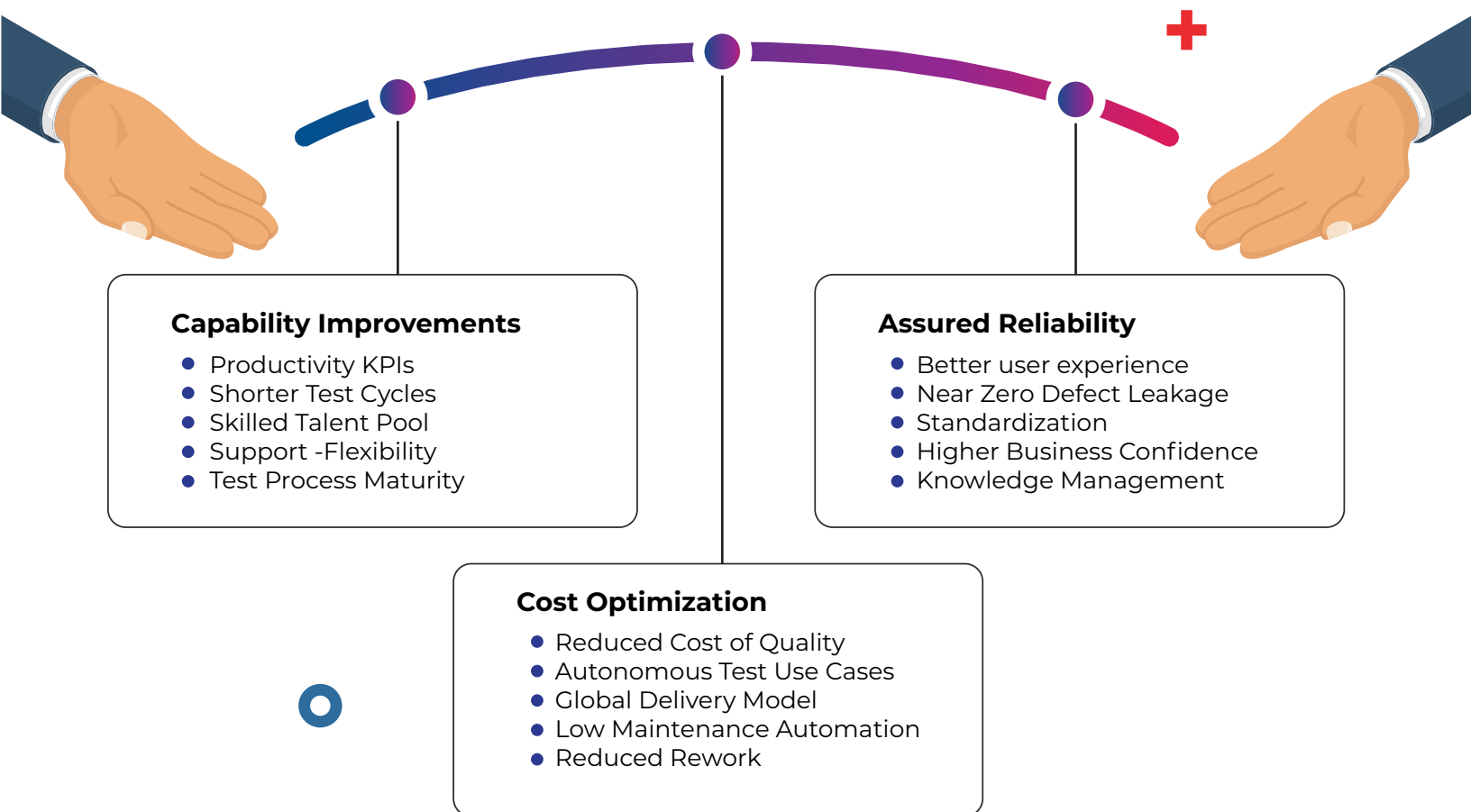
With Automation-led MTS, we provide a comprehensive testing service catalog to organizations who want to transform their testing function. They can achieve superior quality with speed, without the expense of large overheads, daily oversight and without losing strategic control of the QA function addressing People, Process and Technology together.

In summary, our mindset of Test Early, Faster, Fail Sooner, Assure Earlier. Using Automation as a pivotal lever, we ensured a sustainable cost and effort reduction for the client.



Automate Everything™ : Path to Autonomous Testing

Value Delivered To Customers



Measurable success : KPI-driven delivery

- **>45%** committed reduction in QA Spend
- **35%** improvement in test velocity using home grown and opensource based test accelerators
- **Lean** Target Operating Model customized for **Modern delivery** (Agile/DevOps)
- **100%** test requirement coverage ensuring **Zero** functional defects
- Knowledge management as an inbuilt service
- Faster time-to-market by reducing testing cycle time by **3X**





Why is Hexaware a compelling choice for Digital Assurance?

Hexaware's Digital Assurance Services enables you to provide a robust, cost-effective Automation-led Managed services where the ultimate control is still with you. Our proven solutions help accelerate delivery, improve quality and enhance support of complex applications that consistently exceed customer expectations. Hexaware's mix of techno-functional test consultants with in-depth testing knowledge make us a valuable partner for all your testing needs. With the help of Hexaware, you can establish a sound Quality Assurance practice and drive greater value for your business.

Hexaware as part of Automation led managed testing services will be investing significantly into the engagement to make the whole program a success. For Hexaware, success does not just mean creating a lower cost model without resolving the inherent issues– but it must come with advancement and maturity in the overall engagement.

We will be investing on a dedicated Transformation team, along with extending our investments in tools and IPs. Our Digital Assurance CoE and Practice teams will also provide thought leadership and extend support towards the success of the engagement.

About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and Consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight. We are now on a journey of metamorphosing the experiences of our customers' customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything™, Cloudify Everything™, Transform Customer Experiences™.' Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

Learn more about Hexaware at <https://www.hexaware.com>

NA Headquarters

Metro 101, Suite 600,101
Wood Avenue South, Iselin,
New Jersey - 08830
Tel: +001-609-409-6950
Fax: +001-609-409-6910

India Headquarters

152, Sector - 3
Millennium Business Park
'A' Block, TTC Industrial Area
Mahape, Navi Mumbai - 400 710
Tel: +91-22-67919595
Fax: +91-22-67919500

EU Headquarters

Level 19, 40 Bank Street,
Canary Wharf,
London - E14 5NR
Tel: +44-020-77154100
Fax: +44-020-77154101

APAC Headquarters

180 Cecil Street,
#11-02, Bangkok Bank
Building, Singapore - 069546
Tel: +65-63253020
Fax: +65-6222728

Australia Headquarters

Level 26, #44, Market
Street Sydney,
NSW 2000, Australia
Tel: +61 2 9089 8959
Fax: +61 2 9089 8989

