

# HEXAWARE

## Overview

Hexaware is an IT services provider headquartered in Navi Mumbai, India. Its continuous testing practice has 1,500 employees. The practice produced \$65 million in revenue and grew by 58 percent year over year. Hexaware has nine delivery centers and 76 clients in the U.S. Hexaware acquired Mobiquity in 2019 to strengthen its Cloudify Everything and Customer Experience Transformation offerings.

## Strengths

**Accelerators for digital assurance:** Hexaware has a 2-5 percent innovation mandate for its digital assurance engagements. It has developed accelerators and other IP to support this automation commitment. These include ATOP (Autonomous Test Orchestration Platform), ATMA (Autonomous Test Maturity Assessment) Framework, TALOS, JUMBO, Evolve and Hexaview. These IPs address autonomous testing, testing lifecycle management, multichannel and data (ETL) test automation, microservices testing and industry-specific research.

**ATOP cognitive capabilities:** Hexaware's Autonomous Test Orchestration Platform (ATOP) is an integrated platform powered by artificial intelligence, machine learning and deep learning. The platform aggregates the data generated during various phases of the application lifecycle and categorizes them as Voice of Customer, Voice of Machines, Voice of Tests, Voice of Business and Voice of Developer. It then analyzes the data and derives inferences using AI and ML technologies to enable decisions for clients and delivers testing services independent of human intervention.

**Continuous Automation Platform (CAP):** Hexaware's Continuous Automation Platform enables continuous testing across the three different layers of an application (UI, API and data) and has out-of-the-box plug-ins for various automation accelerators for seamless integration with all major continuous integration (CI) tools available in the market.

## Caution

The company needs to continue to invest in resources dedicated to cloud-based automated testing and performance testing.



## 2020 ISG Provider Lens™ Leader

Hexaware's strength lies in the broad range of tools, accelerators and platforms the company developed as a part of its innovation mandate. Proprietary assets such as TALOS, JUMBO and CAP(Continuous Assurance Platform)boost Hexaware's continuous testing services and make it an ideal choice for continuous testing for clients.