

RISING STAR: HEXAWARE

Overview

Hexaware is an emerging IT services provider headquartered in Navi Mumbai, India. The company delivers to clients through a distributed scaled Agile model for Agile transformation. The company derives 95 percent of its application development revenue from Agile. It has 75 clients in the U.S. It has close to 8,000 Agile development engineers. The company's 100 percent Agile resources are trained in Scrum and Kanban methodologies. Hexaware acquired Mobiqity in 2019 to strengthen its Cloudify Everything and Customer Experience Transformation offerings.

Strengths

Distributed scaled Agile model: Hexaware's distributed scaled Agile model uses modern delivery committee, coach, product owner and product architect roles, along with an Agile culture and collaboration tools such as Microsoft Teams, to offer continuous delivery. It also has a well-defined framework comprised clear roles and ceremony definitions with clear inputs, outputs and overlap times for ceremonies across many time zones.

Delivery approach: Hexaware's modern delivery addresses product management, business stakeholder alignment and coaching. It also focuses on organizational change management (OCM) culture change, modern architectures and customer reaction analysis through Google Analytics and other tools. Hexaware provides coaching for all stakeholders in the process to ensure effective adoption of techniques and tools to quickly provide the maximum impact.

Focus on training: With a focus on enhancing team productivity, Hexaware trains and cross-trains all developers to be able to work in more than one discipline.

Caution

Hexaware could consider collaboration tools apart from Microsoft Teams, such as Slack, to enhance Agile resource productivity.



2020 ISG Provider Lens™ Rising Star

Hexaware's focus on its distributed scaled Agile model, learning initiatives and collaboration-related initiatives make it a Rising Star.