

Hexaware

One of Hexaware's key strategies is to "automate everything," and the company implements automation in almost every client engagement. With the recent acquisition of Mobiquity, Hexaware has added digital consulting to its portfolio to help transform back office and front office services. Hexaware leverages its strong ecosystem of partners and solution accelerators to design automation solutions for its clients. Like some of its competitors, Hexaware offers competitive pricing, flexibility and outcome-driven or gain-share model. Hexaware has several transformation case studies that demonstrate the deployment of automation, at scale, to deliver significant business benefits. During the pandemic, Hexaware has deployed automation such as chatbot services for several clients, thus helping them to address service disruptions effectively.

