



# Investor Update Q1 2017

24 Apr 2017

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### **Safe Harbor Statement**



Certain statements on this presentation concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry



# **Business Update**

## **Key Financials for Q1 2017**

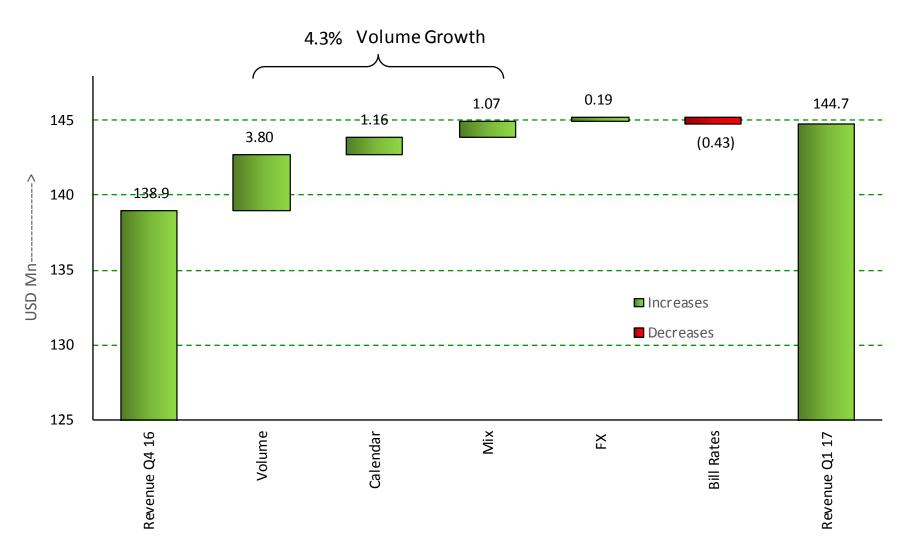


	Q1 2017	Q4 2016	GROWTH QoQ	GROWTH YoY
Revenue	144.75	138.95	4.2%	19.0%
EBITDA* (before ESOP Cost)	25.35	24.99	1.5%	34.7%
EBITDA (after ESOP Cost)	24.54	24.17	1.5%	38.4%
PAT	17.23	18.15	-5.1%	37.8%
EPS Diluted (in INR)	3.77	4.04	-6.8%	36.6%

<sup>\*</sup> Excludes ESOP Cost of \$ 0.81 M in Q1 and \$0.82 M in Q4

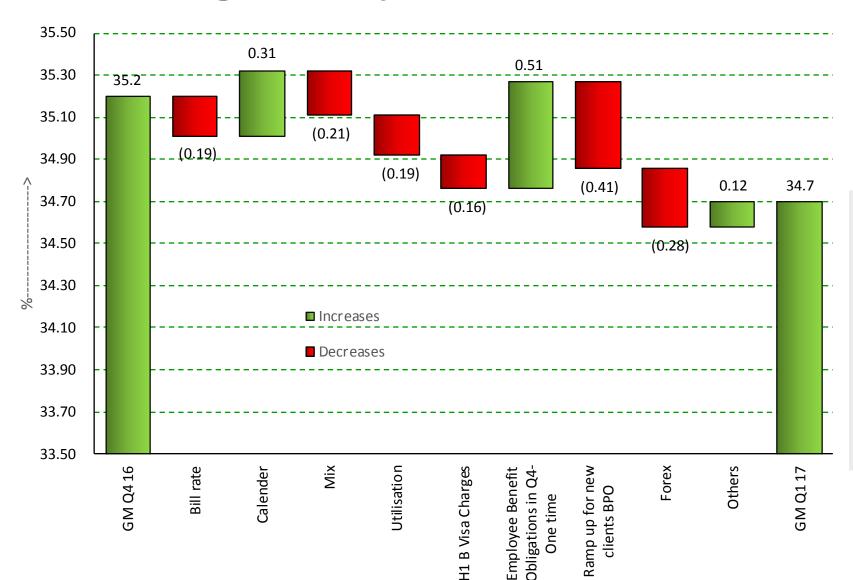
# Revenue Analysis - QoQ





# **Gross Margin Analysis - QoQ**





### SG&A ↓ 10 bps QoQ

SG&A at \$ 24.8 mn in Q1 17 vs \$23.9 mn in Q4 16

- Investment in Sales & Provision for debtors
- (37) bps

Forex

(15) bps

Lower SG&A% mainly on account of volume impact

### **Movement of Top 20 Customers**



#### **Top 20 Accounts by Revenue for the Quarter**

Q1 2017 vs. Q4 2016

#### In

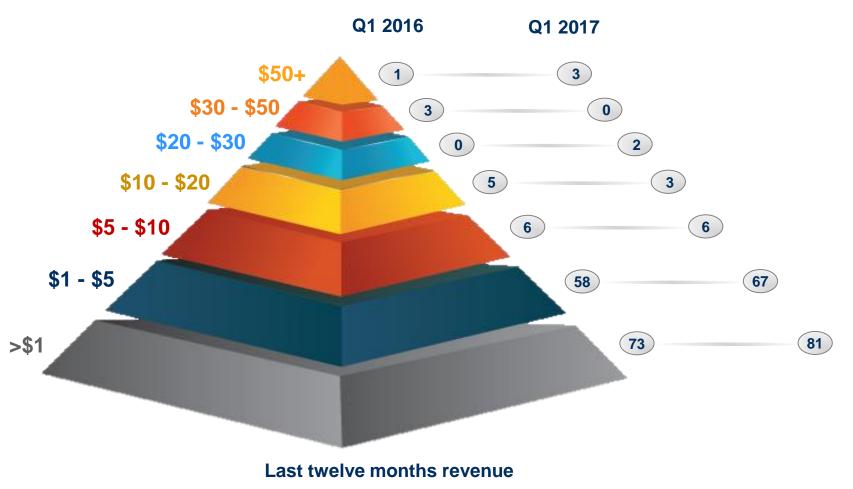
- Specialized Payment products and services Provider
- Premier Chain of Fitness Centers
- World's leading Airline

#### Out

- European telecommunications operator
- American investment management firm
- Leading data analytics and risk assessment firm

### Improved Depth of Customer Relationships





#### Clients remain unchanged

TOP CLIENTS	CONTRIBUTION GROWTH	GROWTH QoQ
Top 5 Clients	-0.7%	2.6%
Top 10 Clients	-0.6%	3.0%
Top 20 Clients	-0.5%	3.5%
Other Clients	0.5%	5.6%

#### Clients changed based Q1 2017

TOP CLIENTS	CONTRIBUTION GROWTH	GROWTH QoQ
Top 5 Clients	-0.7%	2.7%
Top 10 Clients	0.2%	4.5%
Top 20 Clients	1.2%	6.1%
Other Clients	-1.2%	0.4%

### **Strategy Proof Points**



#### USD 25 million NN Deal wins in Q1-17



Second Gen Application Modernization, Support and Product Engineering for a global GRC software company *Won from top 3 IOP* 

Managing Customer Experience in the Digital Channel for a leading ecommerce firm in India

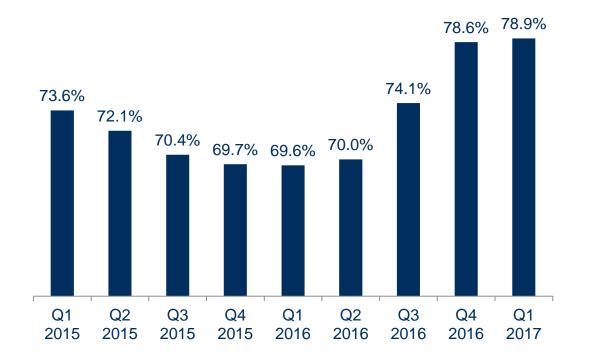
Won against top 3 IOP

### **Employee Metrics**



**UTILIZATION** \*

#### **Utilization maintained at high levels**



#### **EMPLOYEE ATTRITION**

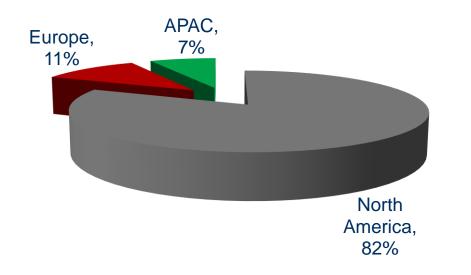
#### Attrition back to low levels



Net headcount addition during the quarter (incl. trainees) – 579

### **APAC led Growth**

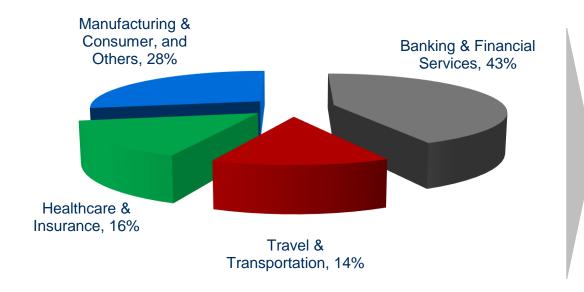




GEOGRAPHY	GROWTH QoQ	GROWTH YoY
North America	3.1%	19.3%
Europe	3.4%	9.0%
APAC	19.7%	33.5%
TOTAL	4.2%	19.0%

### **Travel & Transportation led Growth**

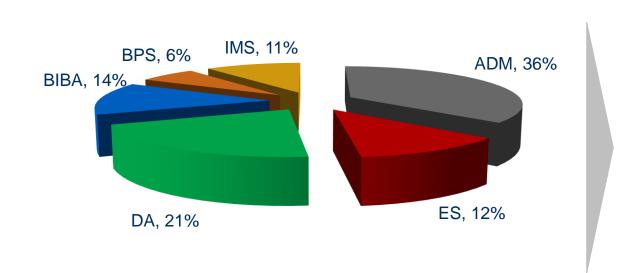




VERTICAL	GROWTH QoQ	GROWTH YoY
Banking & Financial Services	5.6%	29.4%
Travel & Transportation	7.5%	5.8%
Healthcare & Insurance	-0.9%	6.4%
Manufacturing & Consumer, and Others	3.3%	19.3%
TOTAL	4.2%	19.0%

### **IMS led Growth**





HORIZONTAL (1)	GROWTH QoQ	GROWTH YoY
Application Development & Maintenance (ADM)	3.3%	13.9%
Enterprise Solutions (ES)	-0.1%	4.9%
Digital Assurance/ Testing (DA)	4.1%	22.9%
Business Intelligence & Analytics (BIBA)	2.1%	7.8%
Business Process Services (BPS)	-1.4%	31.7%
Infrastructure Management Services (IMS)	21.4%	74.2%
TOTAL	4.2%	19.0%



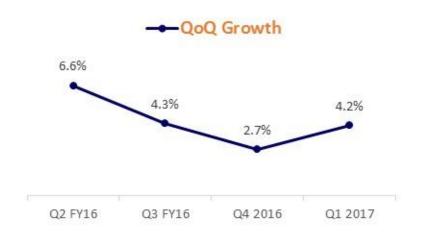
# **Financial Update**

### Revenue



Q1 2017 constant currency revenue at \$144.6 mn; ↑ 4.0% QoQ; ↑ 19.9% YoY
Q1 17 \$ Revenue at \$144.7 mn; ↑ 4.2% QoQ; ↑ 19.0% YoY
Q1 17 INR Revenue at Rs 9,605 mn; ↑ 2.1% QoQ; ↑ 17.1% YoY





### **Outstanding Hedge Position and Rates**



### **Outstanding Hedge Position**

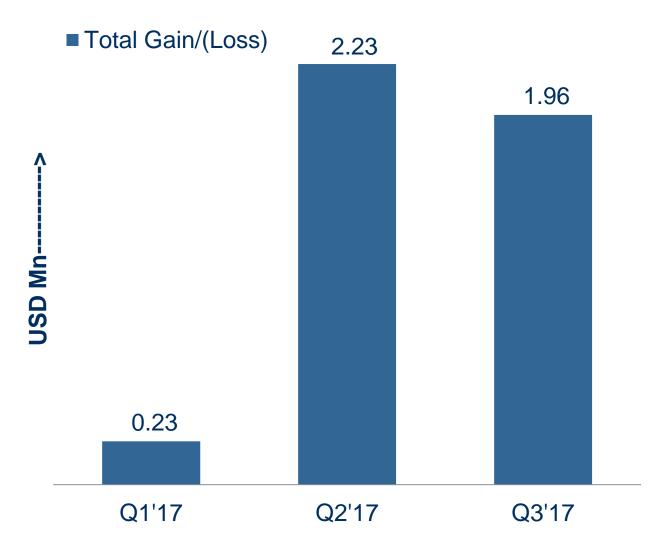
<b>Currency Pair</b>	Amount (Mn.)	Avg. Rate
USDINR (\$)	141.66	72.77
EURNR (€)	4.10	81.36
GBPNR (£)	4.20	99.08
Total (\$)	151.28	

#### Note -

- 1. Hedges outstanding are full-term hedges.
- 2. EUR converted @ 1.0685/USD & GBP converted @ 1.2475/USD.
- 3. Avg. Rate=Average of the forward rate at which the hedges have been booked with the banks.

## Forex Gain/(Loss)





- As compared to the forex gain of \$1.85 Mn in Q4'16, the forex gain this quarter was \$0.23 Mn.
- Forex gains expected are ~\$ 2.23
   Mn in Q2'17 and ~\$ 1.96 Mn in Q3'17 at exchange rate of INR 64.85 / USD.

### **Balance Sheet Updates**



#### **CASH & CASH EQUIVALENTS**

Cash and Cash Equivalents\* at US\$ 50 Mn (INR 3,231 Mn)

#### DAYS SALES OUTSTANDING

Days Sales Outstanding (DSO) for Q1 2017 at 46 days; 74 days including unbilled

#### DIVIDEND

INR 1.00 per share (50%)

Dividend Payout including taxes INR 356.7 Mn (\$ 5.5 Mn)

**Tax**: ETR at 23.7% in Q1 17 vs 25.1% in Q4 16 due to more business in new SEZ & reduction in non SEZ business.

**Capex**: \$6.6 Mn capex in Q1 2017





# **Thank You**

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