



**Design a Modern Employee Experience.
Improve Outcomes.**

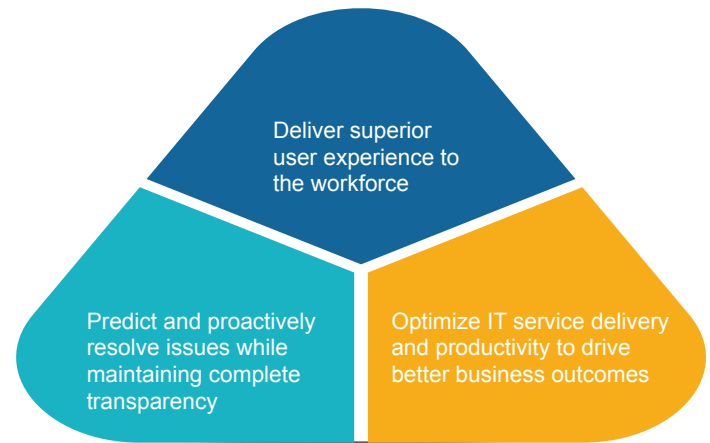
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Digitization is disrupting the way organizations operate today. With an increasingly connected and digitally-savvy workforce, employee experience is rapidly climbing to the top of c-suite agendas. Gartner predicts that by 2018, 50% of team collaboration and communication will happen over mobile apps.

As a result, businesses are looking to enhance employee productivity and improve business outcomes by creating superior user experiences in the workplace - akin to those in the consumer world. This requires proactive prediction and resolution of issues while ensuring complete transparency.

Companies are increasingly seeking to?



Creating a Future Ready Digital Workplace

Hexaware's end-to-end Digital Workplace solution helps businesses provide next-gen employee experiences. Our services focus on designing and delivering exceptional user experiences to enhance business outcomes. Powered by automation and analytics, our comprehensive services enhance business value by driving productivity up through anytime, anywhere, any device access, and reducing support costs by up to 70%.

We work closely with the HR department to ensure that all critical IT services required to increase productivity of an employee are in place, while our platforms support new-generation technologies to provide robust IT support that addresses the needs of the Gen-Z workforce.

Hexaware Solution: Putting Users Front and Center

Hexaware's comprehensive Digital Workplace solution is end user centric. It is built on four pillars – connecting better with employees, automating services, enabling better decision making, and innovating continuously. It enables organizations to drive meaningful engagement with their employees through real-time feedback, and visibility into performance and rewards. The modular and scalable solution leverages automation to improve user productivity and harnesses real-time analytics to enable employees to deliver better services. The offering comprises digital assessment, desktop virtualization, messaging and collaboration, Infra-less ROBO, platform build and upgrades, workplace engineering and experience hub.

With rapidly emerging technologies, setting a sustainable and competitive digital hub requires constant innovation. Our innovative offerings enable the IT team to consistently manage the new technological trends that makes the workplace more fun and productive for employees. The Digital Workplace solution caters to unique needs of users and delivers transformative digital workplace solutions through three platforms. They include:

Dock IT

The Dock IT portal (see Figure 1) improves employee engagement by enabling seamless connection between the IT team and end users, by focusing on excellent user experience. It provides insightful analytics-based decision parameters to individual users to improve access across devices and application. The platform enables automated functional delivery of end-to-end lifecycle management services for devices – from procure to dispose.

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Figure 1: Dock IT Platform

Raise IT

The Raise IT platform (see Figure 2) helps automate digital workplace services while providing complete transparency to users. It acts as a back end engine and enables extreme 'Shift Left' through predictive and auto healing capabilities, resulting in reduced call volumes and handling time. It is well integrated with IT Service Management (ITSM) and enables organization to automate workflows related to services such as 'Request to Dispose' and 'Hire to Retire.' M2M learning helps identify use cases for automation opportunities.

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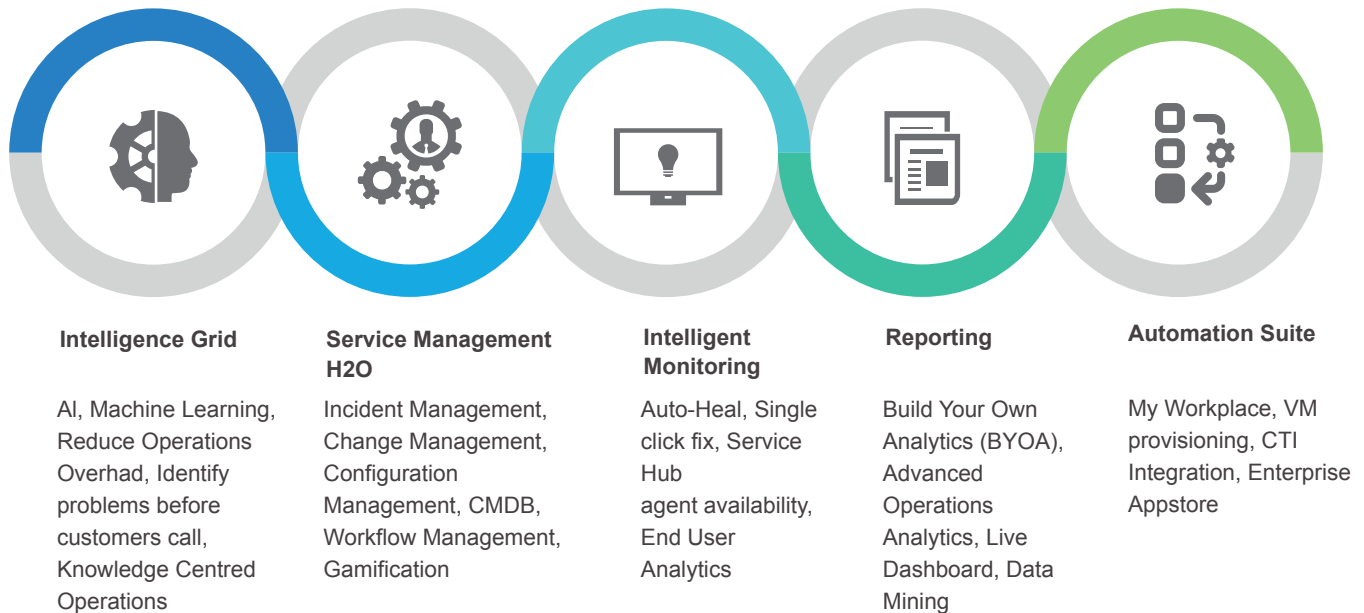


Figure 2: Raise IT Platform

Quick Solv

The Quick Solv platform (see Figure 3) offers analytics driven end-to-end user information. Integrated with individual data sources such as AD, CMDB, and ITSM, it helps analysts proactively identify and resolve user issues thereby increasing user satisfaction. It captures user sentiment to help analysts engage better with the user, and improves analyst as well as user productivity.

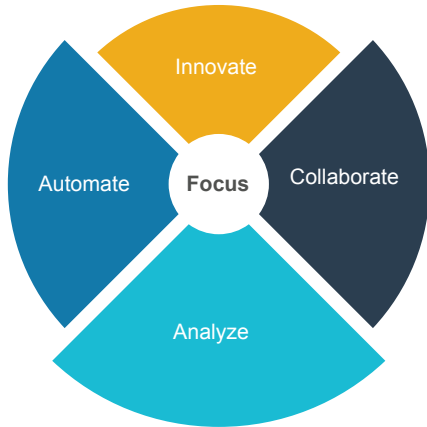


Figure 3: Quick Solv Platform

The Hexaware Advantage: Transforming Employee Experience

Our goal is to keep employees happy and productive by providing consumer-like experiences that make them feel valued while optimizing costs of delivering these Services. Our platform centric delivery based on four key pillars of digitalization that helps close the loop and offer comprehensive solution.

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Collaborative IT 	Help you Collaborate with your employees and users and deliver excellent Experience
Automated IT 	Enable you to Automate services to drive richer user Experience and Productivity
Analyze IT 	Empower you to Analyze data in real time and make informed decisions and take proactive actions to ensure uninterrupted services and user Experience
Innovate IT 	Help you continuous Innovate to deliver superior Service experience consistently

About Hexaware

Hexaware is a leading global provider of IT, BPS and consulting services. The Company focuses on key domains such as Banking, Financial Services, Capital Markets, Healthcare, Insurance, Travel, Transportation, Logistics, Hospitality, Manufacturing and Consumer. Our business philosophy, "Your Success is Our Focus", is demonstrated through the success we ensure for our clients. Hexaware focuses on delivering business results and leveraging technology solutions by specializing in Application Transformation Management (ATM), Enterprise Solutions, Human Capital Management, Business Intelligence & Analytics, Digital Assurance, Infrastructure Management Services, Digital and Business Process Services. Founded in 1990, Hexaware has a well-established global delivery model armed with proven proprietary tools and methodologies, skilled human capital and SEI CMMI-Level 5 certification.

For all Hexaware office locations, visit: <http://www.hexaware.com/worldwide.htm>

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Safe Harbor

Certain statements on this brochure concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

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