



Case Study

Enterprise Solutions

SAP Disaster Recovery on Azure for a Leading Multi-Technological Solutions Provider

Hexaware partnered with a leading multi-technological solutions provider to implement a solution for SAP Disaster Recovery on Azure, leading to benefits like higher agility, improved monitoring and dynamic scaling.

The Client

Headquartered in Singapore, the client is a leading multi-technological solutions provider. Their team of 13,000+ employees design, engineer, & deliver advanced applications development and precision engineering solutions for customers in 30 locations across 14 countries.

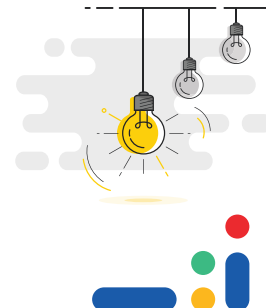
The Challenge

In the previous environment, SAP was running on-premise with no DR capability. This exposed the company to business risk, where during recovery, the case of downtime for SAP was extremely high. This led to the following scenarios:



The Solution

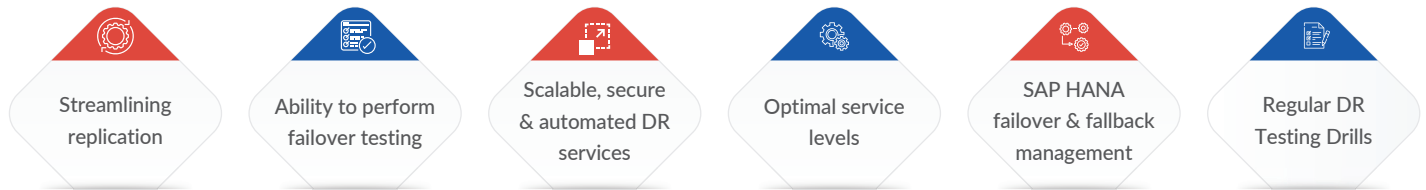
Hexaware decided to set up a recovery strategy for SAP using Cloud services on Microsoft Azure Cloud. This is intended to enable the client to have an RTO (Recovery Time Objective) of 8 hours and RPO (Recovery Point Objective) of 4 hours. The same could be configured as an on-demand DR solution, allowing the customer to pay for DR services on an as-needed basis.



Core objectives and business drivers of this project were to:

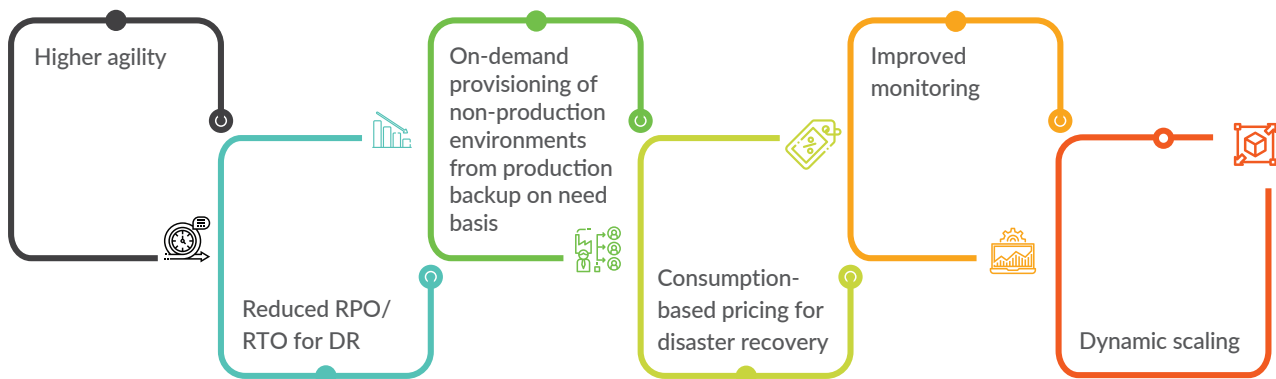
- Implement DR for SAP HANA servers with an improved RTO & RPO, and
- Ensure future readiness for migration of on-premise workloads to Azure

Highlights of the Solution



Benefits

We implemented best practices for the architecture and business logic on Azure, and that led to the following benefits for the customer:



About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight. We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences'. Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

Learn more about Hexaware at <http://www.hexaware.com>

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Safe Harbor Statement

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.