Case Study
Manufacturing

Migration of Enterprise Solution landscape to new platform and upgrade of SAP 4.7 to SAP ECC 6 for a leading infrastructure and building materials manufacturer in APAC.

Client Overview

One of the global infrastructure and building materials manufacturer and general construction contractor head quartered in New Zealand wanted to optimize their business application which runs on SAP 4.7

Hexaware's role

Hexaware started off as a consulting partner for the customer and found out that existing system landscape would definitely need a change. Considering the customer's future application scopes and business growth, Hexaware's strong ERP consulting taskforce suggested for a change incustomer'sexisting Oracle landscape and also for an upgrade of SAP applications.

Solutions

The Hexaware solution provided a complete migration of existing landscape (Oracle / AIX) to new platform (MS SQL / Windows) and Migration and technical upgrade to latest releaseSAP 4.7 to SAP ECC 6.0.

As part of this program, the team has engaged in implementing the following initiatives.

- Design and implementation of VMware vSphere 5.0 to provide highly available and scalable environment for SAP landscape
- Managing functional enhancements and business process improvements while performing technical upgrade
- Retrofit of all custom objects as per new SP version compatibility (1100+ objects) using Probe inventorizer and Fixer
- Unicode conversion of SAP ERP system
- SAP BIW
- SAP BPC
- SAP BO
- Design and implementation of Disaster Recovery setup for the primary site
- Setup and implementation for SAP PI/XI systems

The entire program was executed in a record time of 6 months leveraging Hexaware's effective onshore offshore model.

Value Proposition

- The entire program is an technical initiative but enhanced the customer experience by fulfilling the business needs.
- Moving to virtualized environment help provide scalable infrastructure into a single ERP landscape at fraction of incremental cost.
- Retire High cost in maintenance of AIX environment.
- Move to shared service data center saving on internal hosting and maintenance cost and reduce on SAP infrastructure maintenance costs.
- Availability of SAP ECC version provided a host of new functionalities which addresses the customers' business criticality and fixed the long pending issues.
- Removed 67% of custom enhanced/developed objects, tables, BDC's, Reports.

About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight by 'Powering Man Machine Collaboration.' We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences.' We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Professional Services (Tax, Audit, Accounting and Legal), Travel, Transportation and Logistics. We deliver highly evolved services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services. Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

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