

Case Study Manufacturing



A leading construction machinery and equipment manufacturing company streamlined there business applications from diverse legacy systems to one single and unified Solution in SAP

Client Overview

One of the largest manufacturer of heavy attachment brandswhich is part of the South Korean conglomerate. Major business applications are maintained in diverse systems and due to business growth the customer was finding difficulty in integrating the diverse

Hexaware's role

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Solution

Understanding the customer business and pain points, Hexaware has brought in robust SAP implementation processes; tools, templates and best practices in implemented the following modules:

- Variant configurator
- Production Planning (PP)
- Material Management (MM)
- Sales and Distribution (SD)
- Costing (CO)
- COPA
- SAP BPC

Data migration is considered as the core activity as data sources directly relate to the customers' business critical application. Hexaware's template based migration methodology helps in flawless transfer of legacy data's from multiple disparate systems without impacting customers operations and loss of data's.

Hexaware also built interface for RF Scanner, Corporate data warehouse and SAP BPC in integrating the production shop floor, warehouse systems with ERP layers.

Challenges faced

- Complex business scenarios in Make to Order process due to more Customer variants
- Migration of Legacy Master Data was challenging and complex due to multiple disparate systems
- Five level Product Hierarchy required additional mapping and customization



Value Proposition

- This implementation is considered as one of the fast track implementation which is achieved due to Hexaware's robust implementation methodology resulting in high customer satisfactory index
- The new system has enabled the client to unify and integrate all their operational processes in to one single and unified Solution on SAP, thus improving visibility of their operational processes and overall operational efficiency
- Best commercial optimization and flexibility resulted in better ROI for the customers

About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight by 'Powering Man Machine Collaboration.' We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences.' We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Professional Services (Tax, Audit, Accounting and Legal), Travel, Transportation and Logistics. We deliver highly evolved services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services. Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

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