



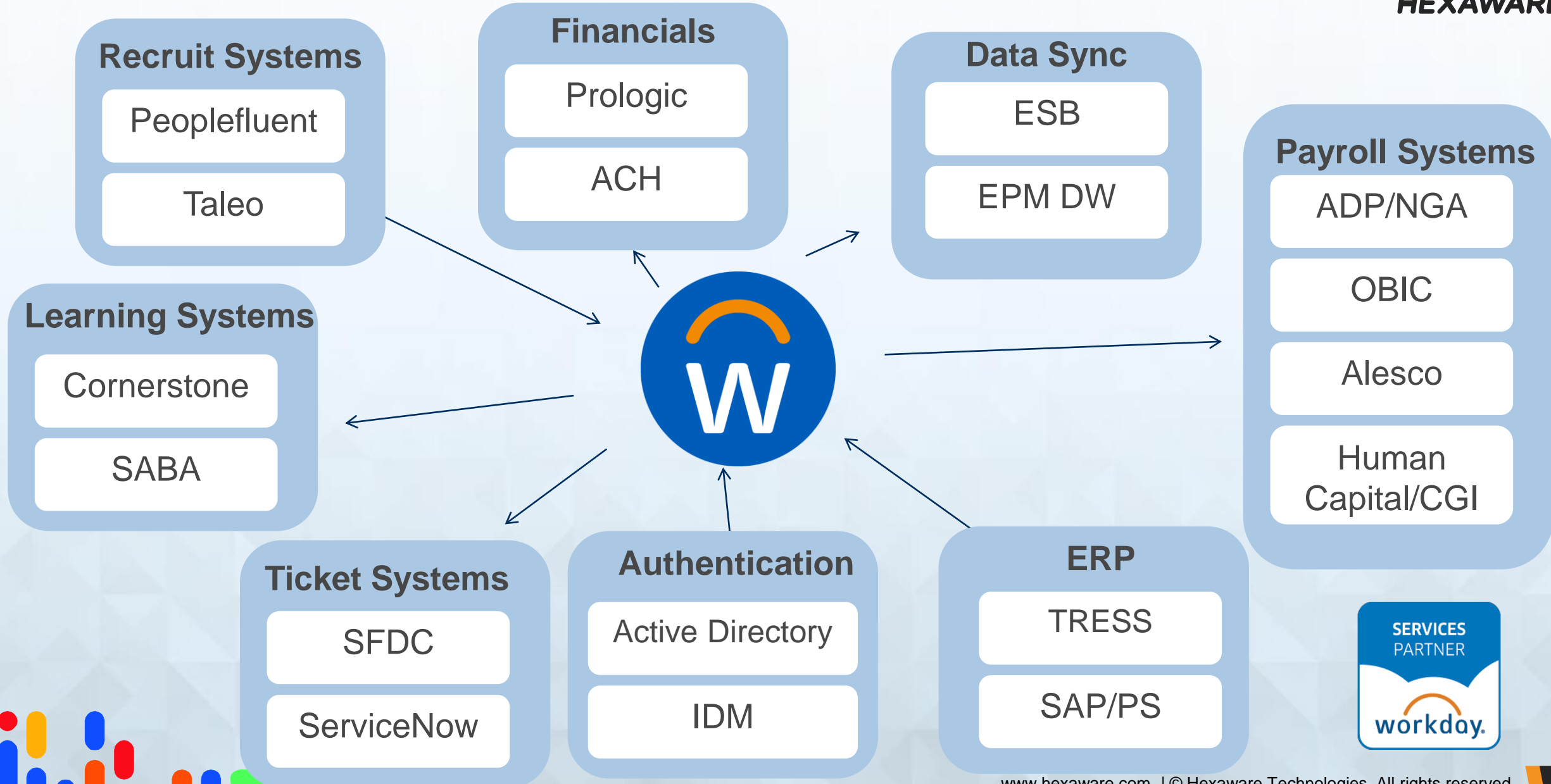
HEXAWARE



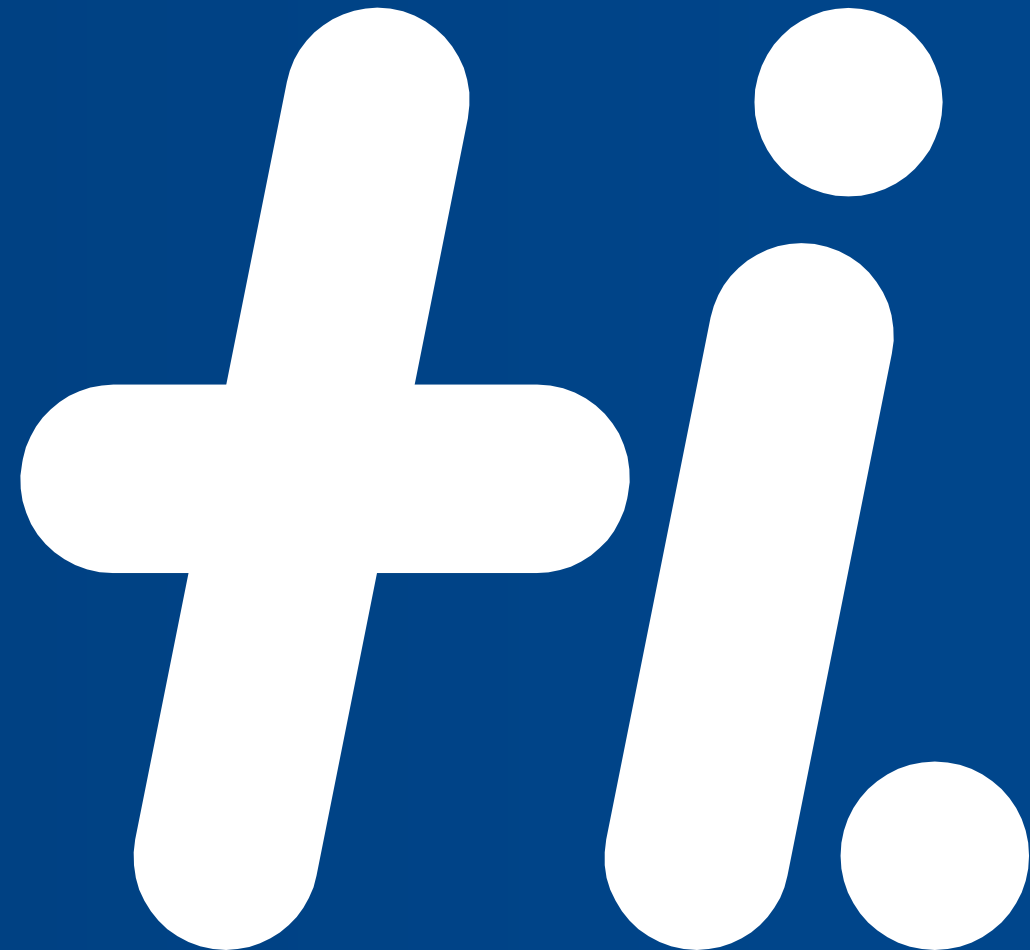
Playbook for Workday Integrations

Sample Use Cases

Our Sample list of Workday Integrations



Case 1
Workday – Salesforce
Integration



Seamless HR Service Management through Workday Salesforce Integration

Business Case

- The end-client required an automated approach for HR service ticket creation during Workday Integration failures. This would give the client significant cost savings and reduce manual efforts to monitor the system effectively

The Solution

- Designed an integration to monitor the Integration Process Monitor and send the integration name and the error messages over the notification.
- Provided a customized email notification
 - The subject for the customized email notification will include the Integration name and the status, email body will contain the detailed error message. The above Mail ID is a link to Salesforce (sales force dot com) and based on the rules defined in Salesforce , a case gets created in the ticket management system.

Case 2

Enabling Mobile based Approvals



Enabling Mobile based Approvals

Business Case

- Mobile Application required for internal approval system for managers
- The application shall consist the following
 - Support Android mobile framework.
 - Internal Applications (Workday, PeopleSoft, FieldGlass, Salesforce) with integrated workflow

Functionalities Required

- Authentication.
- Timesheet Approval.
- Detail view of weekly timesheet.
- Contract Movement Approval.
- Detail view of Contract Movement.
- Expense Approval.
- Details of expense.
- Contractor onboarding approval.
- Detail view of the contractor.
- Customer onboarding approval.
- Detail view of the customer.

The Solution

• Native Development Android platforms

- Native mobile application for Android platforms.
- Provides high -fidelity & rich user interface
- Allows leveraging native devices capabilities (such as offline storage, encryption) as well as graphic capability
- Use of Material Design.

• Modular Design

- Loosely coupled with backend using web services
- Scalable design using MVC design pattern.

• Offline Storage of Data

- Secure offline storage in the device's SQLite database to cache data for performance and quick access.

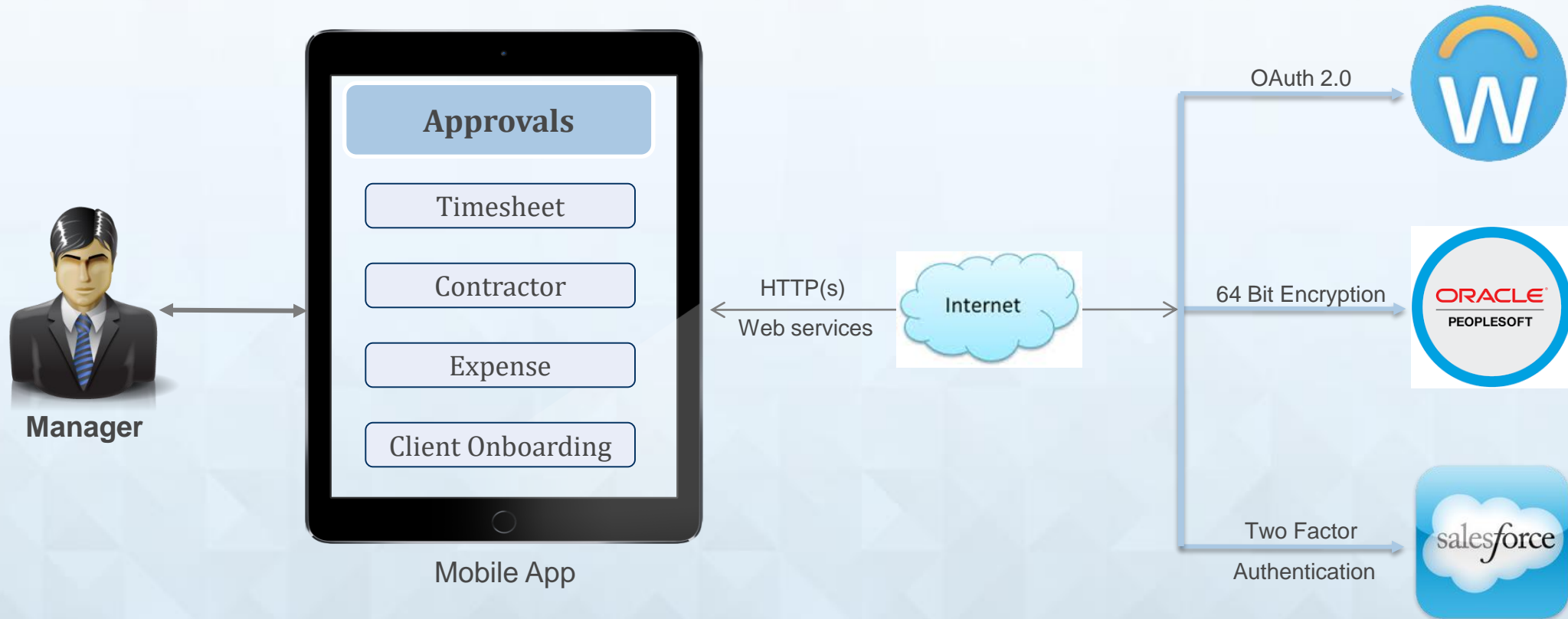
• Salesforce SDK

- Eliminates creation of separate web services for accessing database.
- Use of SFDC sdk to quickly access the customer data , handle workflows & provide quick operations

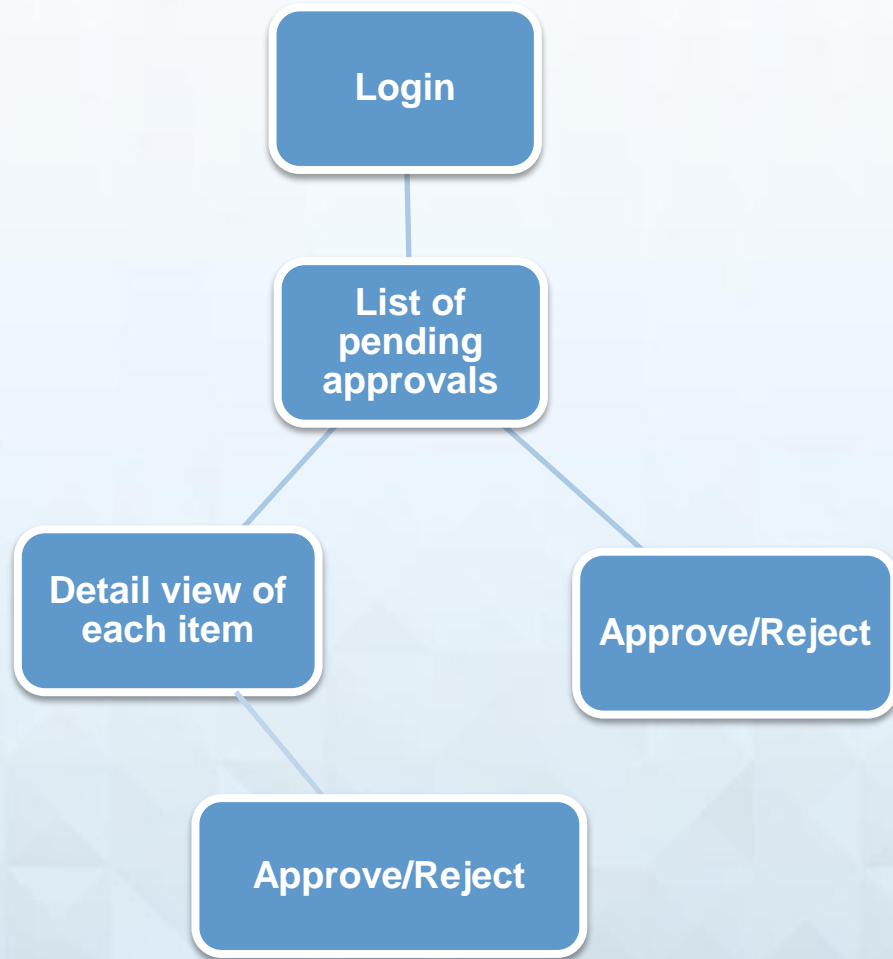
• Integration with PeopleSoft & Workday

- Use of Workday's built in web services to approve/reject requests.
- Use of public restful api's to access data from PeopleSoft.

High Level Architecture



Mobile Application Flow

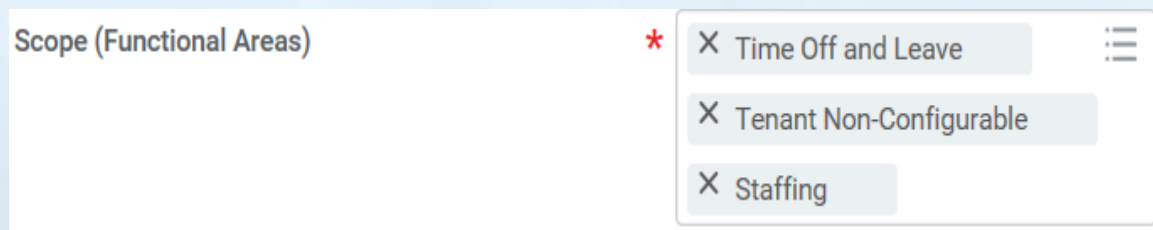
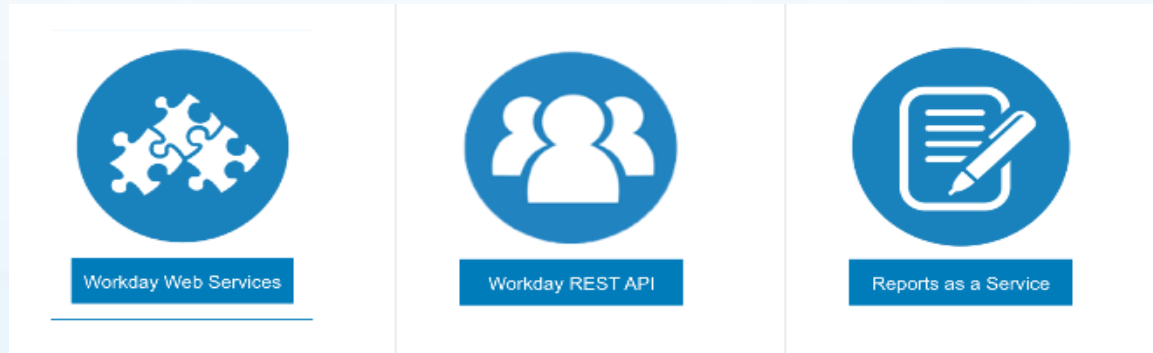


- Manager logs into the app using his credentials.
- Manager can see the list of pending approvals from all the systems.
- Manager has the option to look into approvals from a specific system.
- Manager can approve/reject request directly from the list.
- Manager can view details of each approval.
- Manager can approve/reject request from the details screen.

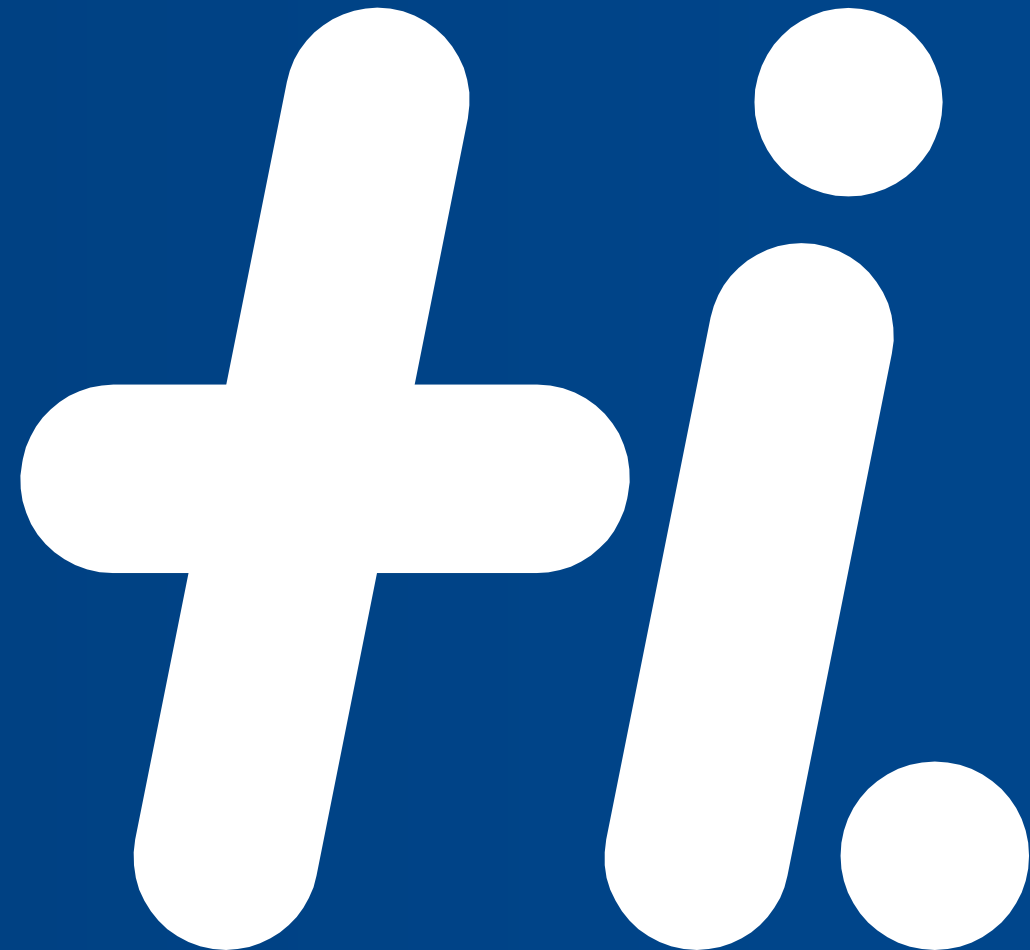
Solution Highlights

Integration with Workday

- Solution using Workday's built in APIs to approve/reject requests.
- Simple Design Consideration
- REST API Setup
 - Register Client API
 - Define Scope
 - Share Workday REST API Endpoint for mobile app



Case 3
Simplifying Supplier
Remittances



Simplifying Supplier Remittances

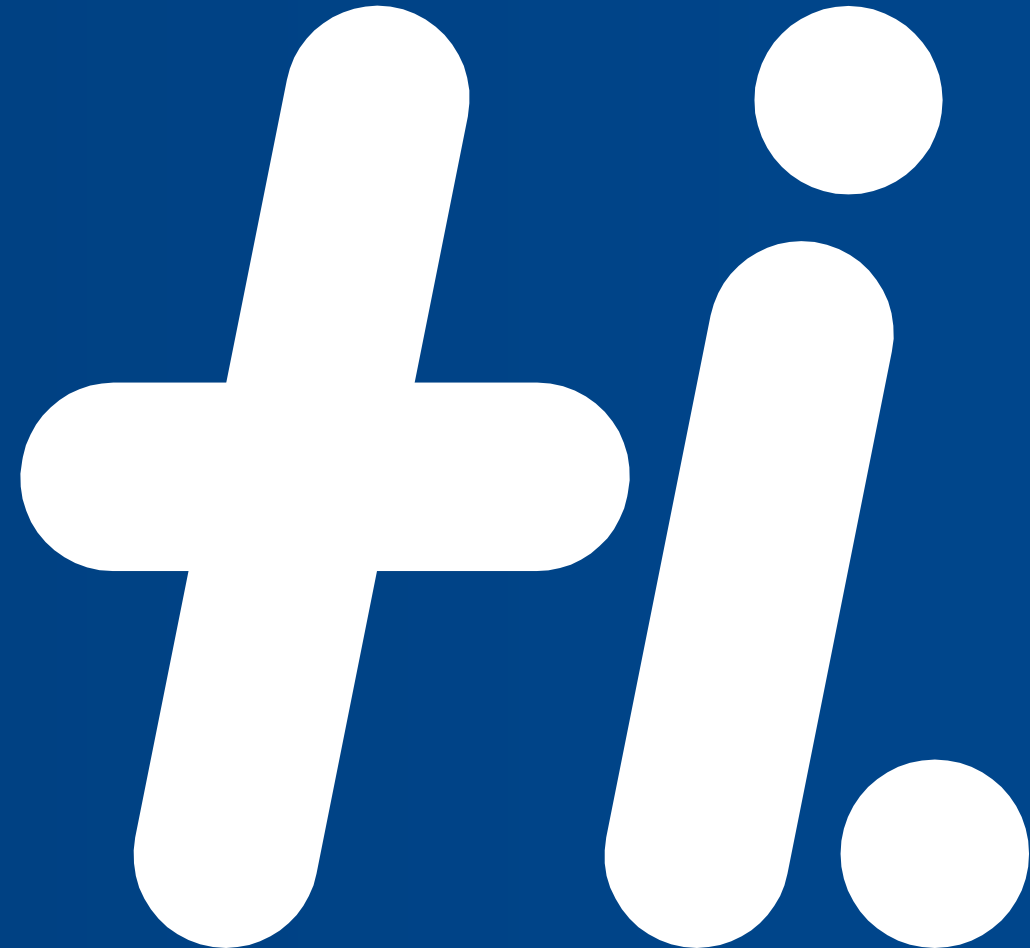
Business Case

- The end client's accounts payable team required supplier remittance information to be produced and notified in a more readable format.

The Solution

- The Studio integration implements logic to create Supplier Remittances in a PDF format that utilizes a BIRT report design to generate the PDF output file for each supplier.
- End-Client's 680 odd Supplier BP was updated by another Studio Integration to trigger the new PDF Output Integration.
- In addition to producing a remittance for Supplier Invoice payments, the integration can produce a remittance for Ad Hoc payments, which is not available using the WPN Generic Remittance template. The integration also allows emails to be generated from the Remittance Release business process OR from the integration itself.

Case 4
Integration with Benefits
Vendors



Workday Integration with Benefits vendors

Business Case

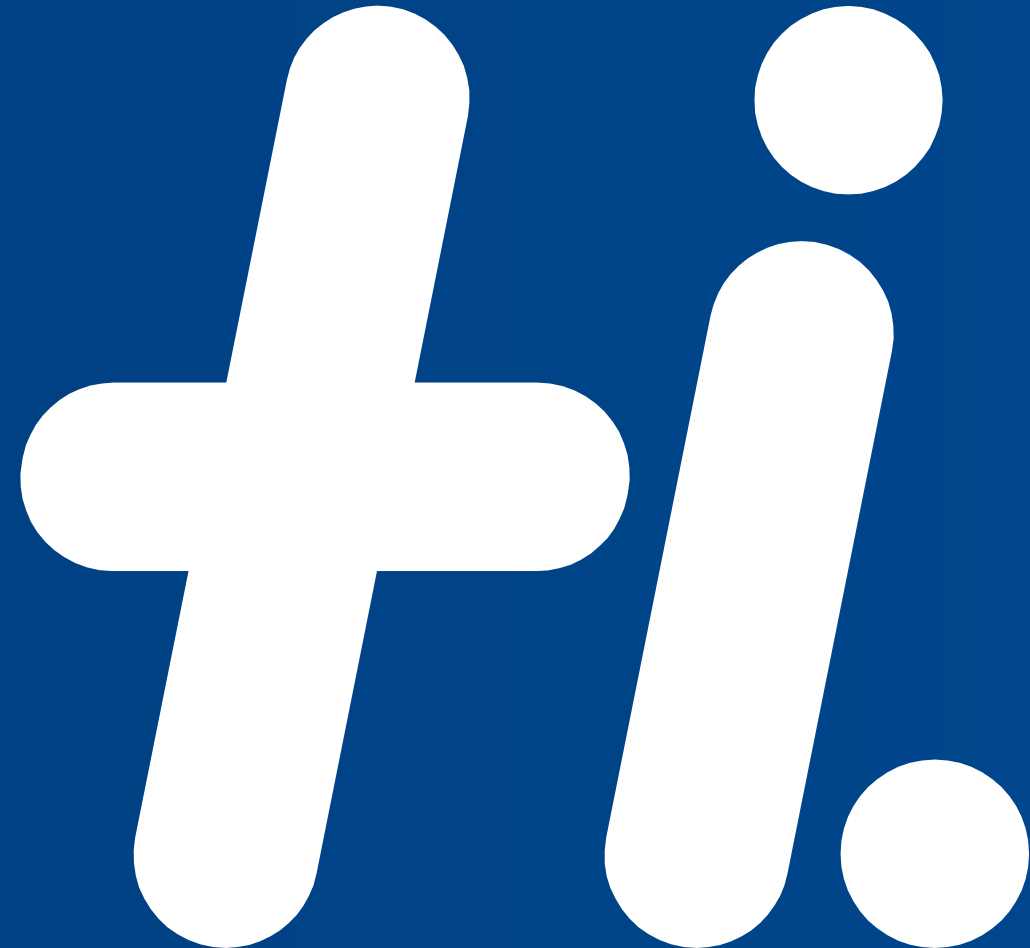
- Customer had requirement to integrate their employees 401(k) retirement benefits process with a third party vendor (Fidelity).

The Solution

Solution includes both Inbound & Outbound Cloud Connect Benefits packaged integrations between Workday and Fidelity 401(k)

- Demographic file to send the 401(k) eligible/enrolled employees from Workday to Fidelity.
- Payroll deduction data for employees enrolled with 401(k) benefit plans from Workday to Fidelity.
- Loan repayment amounts of employees enrolled in 401(k) fidelity retirement savings plan provided by fidelity system is processed in Workday.
- Deferral percentage contributions of employees enrolled in 401(k) fidelity retirement savings plan provided by fidelity system is processed in Workday.

**Explore more use-cases
from our Workday Re-
usable Integration Factory**





Innovative Services

Passionate Employees

Delighted Customers

Thank you

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