Revitalize Your IT Infrastructure with
Next Gen Raise - IT Platform

Rapid digitization and evolving technologies are changing the way we do business. Staying ahead in this demanding environment requires the support of powerful IT infrastructure that scales dynamically to meet the changing requirements. However,efficient management and monitoring of complex, evolving, siloed, and distributed applications is a major challenge faced by organizations across industries. Businesses need a modern and agile IT application & infrastructure that delivers superior insights and business results. RAISE-IT (Run Automated Informed, Secure Enterprise IT) platform delivers an end to end (E2E) IT Management and automation Platform

Organizations are seeking to:

- Minimize outages and improve user experience
- Minimize false alerts and event overload
- Gain holistic visibility into distributed and siloed IT landscape
- Expedite service problem resolution
- Establish better monitoring system to improve service delivery
- Ensure high availability and mitigate operational risk
- Identify and map critical IT services

RAISE - IT modules

- Manage-IT Helps delivers end-to-end Application and Infrastructure monitoring, performance management and automated tasks, workflows,processes with the AI, Auto Heal, M2M, Cognitive Resolution algorithms built into the engine, thereby enabling faster decision making through richer, deeper, real-time insights and reporting.

- The platform enables seamless operations, and a cohesive view of events and metrics across the board while separating the false and the positive infrastructure noise.

- Built to support next-generation applications and the underlying infrastructure, It enables interoperability between applications by helping build an integrated configuration management database (CMDB) to provide comprehensive support to mission critical business process. It can be deployed as a multitenant or an on premise model.

- Designed as a modular architecture to accelerate and simplify implementation, the platform has four primary and two secondary modules (see Figure 1) with distinct functions to ensure complete coverage and superior management.
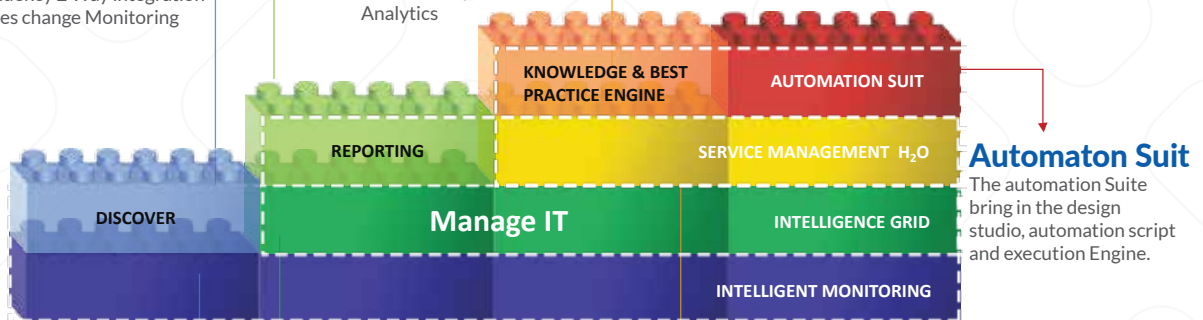
Manage IT
Ongoing Operations

Discover
Automatic Discovery Application-Infrastructure Map Application to Infrastructure dependency 2 Way integration with CMDB Continues change Monitoring

Reporting
Live Dashboard Build-Your-Own-Analytics (BYOA), Advanced Operations Analytics

Knowledge & Best Practice Engine
Knowledge Articles Industry Best Practice Updated documentation

KNOWLEDGE & BEST PRACTICE ENGINE

AUTOMATION SUIT

REPORTING

SERVICE MANAGEMENT H_2O

DISCOVER

Manage IT

INTELLIGENCE GRID

INTELLIGENT MONITORING

Automaton Suit
The automation Suite bring in the design studio, automation script and execution Engine.

Intelligent Monitoring
App Down monitoring App- Disk Service Mapping Blueprint based threshholding

Intelligence Grid
Feed from all available event streams Big Data Platform Undertake Complex Event Processing Advance anomaly detection Prevent Outages
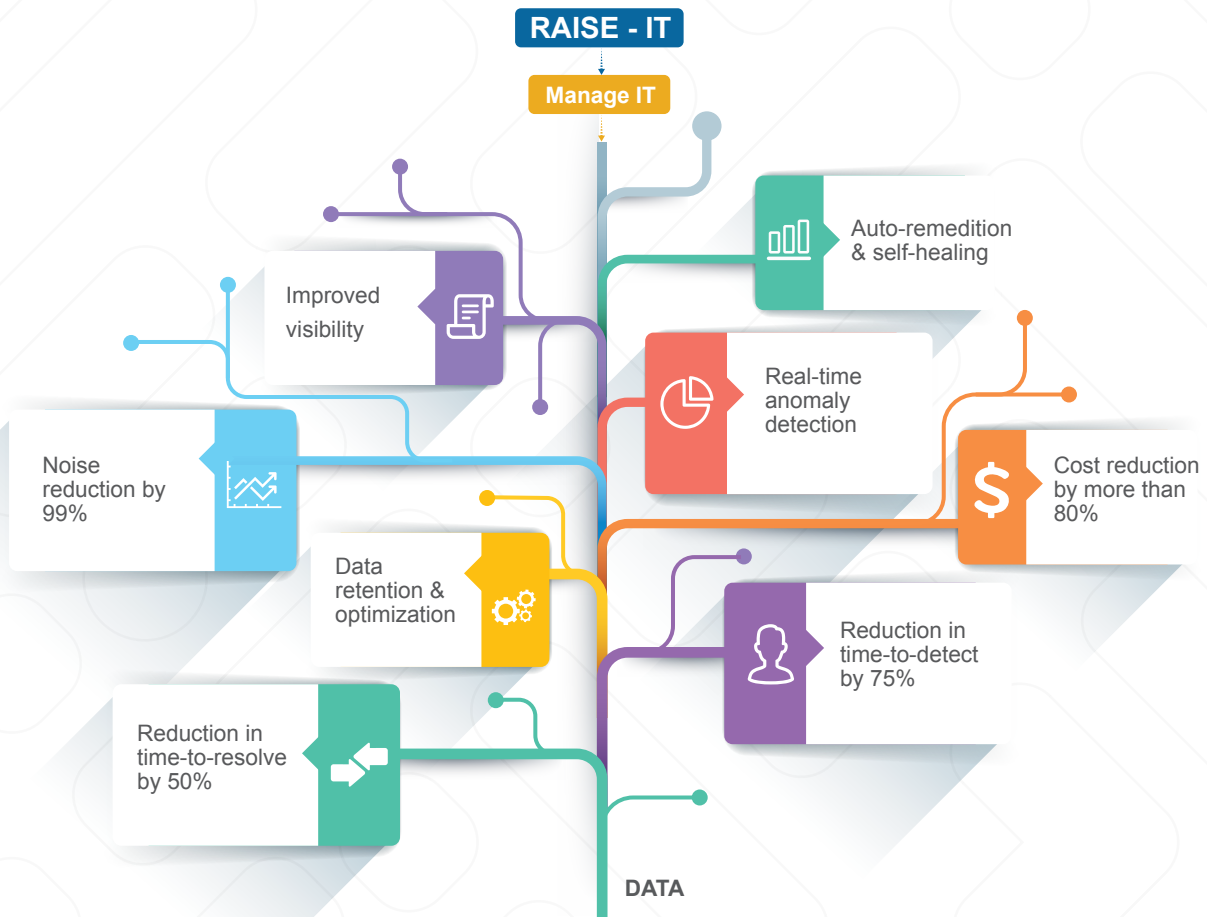
Service Management H_2O
Incident Management, Change Management, Configuration Management, CMDB, Workflow Management

Enhanced Operational Efficacies at an Optimized Cost with Manage-IT

Raise IT is designed to help users explore, visualize, and analyze core systems data, and determine trends by comparing and correlating various events. With its ability to generate customized dashboards and operate at enterprise scale, the platform facilitates effective day-to-day operations. It helps businesses enhance services by generating peripheral data patterns and supporting time series of metrics across multiple dimensions. The Raise IT platform provides significant benefits including:

RAISE - IT

Manage IT

Improved visibility

Auto-remedition & self-healing

Real-time anomaly detection

Noise reduction by 99%

Cost reduction by more than 80%

Data retention & optimization

Reduction in time-to-detect by 75%

Reduction in time-to-resolve by 50%

DATA

Why Hexaware

We help organizations enhance the agility of their IT infrastructure through our next generation operational analytics platform. In addition to our best practices and extensive experience, we bring several advantages to the table:

- **In-built knowledge items** that improve task efficiency by minimizing task iterations and lower level tasks.
- **Modular architecture** that allows implementation of specific management tools on need basis, optimizing cost and maximizing returns on existing investment.
- **Improved insight** through Build-Your-Own-Analytics (BYOA) tool.
- **Automation suite** to enhance processes by syncing in the design studio, automation script, and execution engine.
- **End - to - end automation** by analyzing log data from end devices.

Partner with us. Optimize your IT infrastructure. Ensure application availability.

To learn more about how our platform can help you maintain a robust IT infrastructure, please reach us at **corporatemarketing@hexaware.com**

About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight by 'Powering Man Machine Collaboration.' We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences.'

We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Professional Services (Tax, Audit, Accounting and Legal), Travel, Transportation and Logistics. We deliver highly evolved services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services.

Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

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