



Data Migration, Efficiency and Cost Optimization for a Leading Belgian Non-Life Insurer

The Challenge

Post-merger of its acquired companies, the client was striving to migrate three different policy administration systems to the new target system. The challenge was to convert and migrate fire and civil policies residing on multiple platforms, while providing complete transparency to policy holders, non-disruption to brokers and ensuring business continuity.

The Solution

Hexaware worked closely with the client to thoroughly understand business processes of the source as well as target system to implement a right fit solution. Based on this knowledge, we helped the client migrate over 175K fire and liability policies to the new target system using our proprietary automated data migration solution iConvert+.

The team unbundled package policies and created individual policies to ensure compatibility with the new system. We deployed a communication system for policyholders and brokers to provide complete visibility into the migration of their portfolios. We implemented a centralized customer database and synchronized it with other systems to eliminate creation of duplicate customer profiles in the target system. The team also set up a payment synchronization process to help generate new invoices based on receipt history.

In addition, we optimized testing efforts by using existing web services for pre-validation before system integration testing (SIT) and user acceptance testing (UAT). A flexible integrated testing approach enabled delivery excellence for every iteration, while migration within the client's network ensured complete data privacy and information security.

Client Testimonial

"We were very convinced that Hexaware could do the Job. The assets that they brought in, the know-how that they brought in was of a very good level. We found the team that they brought together which was also quite impressive. From a European point of view, the pricing was also an important role for us but if quality was not met, we never would have chosen Hexaware which was met, but we're happy now that we did it."

Director ICT

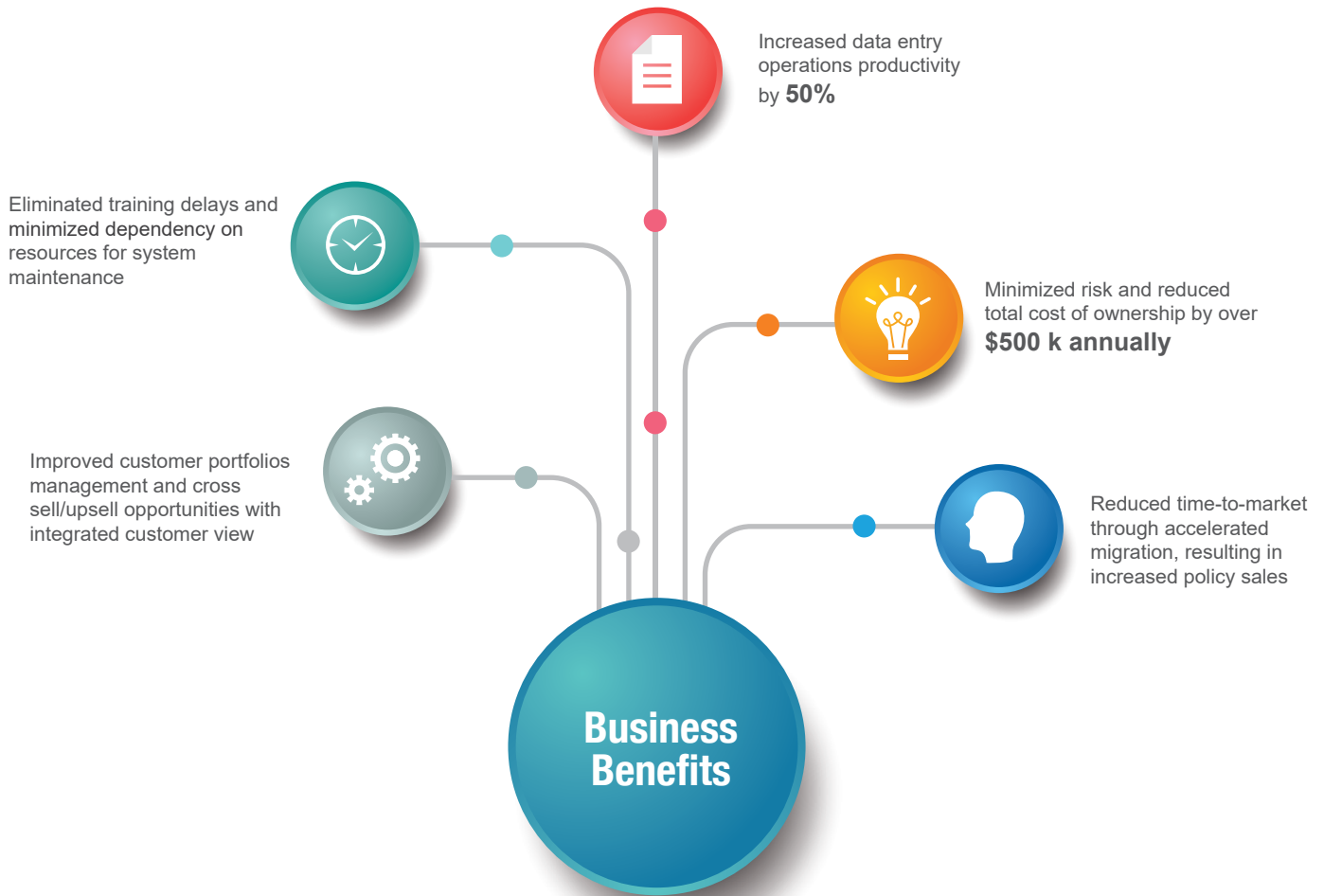
"This engagement you see that iConvert tool which was brought into place and which was a serious help to all the Conversion that we had which speeds up a number of things which is an important aspect."

Director ICT



Business Benefits

Hexaware helped the client seamlessly migrate its end-to-end business data and successfully meet business requirements and objectives. We also enabled the following benefits:



About Hexaware

Hexaware is a leading global provider of IT, BPS and consulting services. The Company focuses on key domains such as Banking, Financial Services, Capital Markets, Healthcare, Insurance, Travel, Transportation, Logistics, Hospitality, Manufacturing and Consumer. Our business philosophy, "Your Success is Our Focus", is demonstrated through the success we ensure for our clients. Hexaware focuses on delivering business results and leveraging technology solutions by specializing in Application Transformation Management (ATM), Enterprise Solutions, Human Capital Management, Business Intelligence & Analytics, Digital Assurance, Infrastructure Management Services, Digital and Business Process Services. Founded in 1990, Hexaware has a well-established global delivery model armed with proven proprietary tools and methodologies, skilled human capital and SEI CMMI-Level 5 certification.

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