



Press Release

## Hexaware Announces Strategic Partnership with bpm'online to Offer Accelerated Cloud-Based Solutions

Mumbai, 19 Feb, 2018: Hexaware Technologies Ltd, the fastest growing automation-led, next generation provider of IT, BPO and consulting services, today announced that it has entered into a strategic partnership with bpm'online, a global business software company leading in the space of business process automation and CRM. This partnership is expected to enable more collaborative experiences and cloud-native strategies for customers. Learn more about Hexaware at <http://www.hexaware.com>

"Hexaware has emerged as a leader in digital technology over the past two decades; a move that has helped in coping with the constantly-changing consumer lifestyle patterns. We want to further streamline this customer experience with personalized and ever-dynamic landscape." **says Rupesh Mithani, Vice President, Digital Customer at Hexaware Technologies.** "To establish long-term and meaningful relationships with their clients, our customers require proactive interactions. With the help of our own digital platform coupled with that of bpm'online, we hope to establish just that."

With evolving business needs, Hexaware has thrived to provide enhancements to its services, thus bringing value to customer journeys. It has been the constant endeavor of the company to redefine customer-facing processes and help solve challenges by driving enhanced differentiators to our capabilities. We also qualify in bringing in improvisations to platforms and solutions framework at the same time reduce overall time-to-market, thus helping our customers become leaders in the market.

"We believe that our partnership with Hexaware is meant to become a really powerful alliance as our primary force is shared goals and vision. Both bpm'online and Hexaware are focused on taking advantage of the industry best practices aiming to deliver solutions of exceptional quality to transform and innovate faster." – **commented Alex Donchuk, Global Channel Director at bpm'online.** "We are sure that jointly with such a strong partner, we'll be able to bring even more value to our clients enabling them to accelerate sales, marketing, service and operations."

### About bpm'online

Bpm'online is a global business software company leading in the space of business process automation and CRM. The company has been highly recognized as a market leader by key industry analysts. Its intelligent platform accelerates sales, marketing, service and operations for thousands of customers and hundreds of partners worldwide. The mission of bpm'online is to help companies ACCELERATE! For more information, please visit [www.bpmonline.com](http://www.bpmonline.com)



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### **About Hexaware**

Hexaware is a fast growing IT, BPO and Consulting Company. Our focus is to help customers Shrink IT to eliminate costs and improve delivery of commodity IT, using automation and technology. Transforming customer experience is at the heart of our Grow Digital strategy. We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Travel, Transportation and Logistics. We deliver highly differentiated services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services.

Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce. Learn more about Hexaware at <http://www.hexaware.com>

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### **Safe Harbor Statement**

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

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