



Press Release

## Hexaware Announces Partnership with Pegasystems

**Mumbai, 13 Dec, 2017:** Hexaware Technologies Ltd, the fastest growing automation-led, next generation provider of IT, BPO and consulting services, today announced that it has entered a partnership with Pegasystems Inc. to enhance its focus in the Business Process Management (BPM) service segment.

With this agreement, Hexaware will become a Registered Business Partner for Pega (www.pega.com) to help clients with services around Pega consulting and implementation.

Hexaware will leverage this partnership to build on its industry-specific consulting capabilities. It will utilize Pega's strategic capabilities such as dynamic case management, robotic automation and workforce intelligence to create a compelling value proposition in the enterprise ecosystems of its customers.

Elaborating on Hexaware's recent partnership with Pega, **Prasan Prabhakaran Senior Vice President & Global Head - Enterprise Solutions, Hexaware Technologies** said, "This partnership will further strengthen our capabilities in the enterprise space. We will be able to provide our customers with comprehensive solutions in digital process automation and help achieve superior customer experience and operational efficiency, through innovative solutions."

"As customer expectations continue to rise around the world, Pega has helped accelerate the pace of digital transformation with some of the world's largest enterprises," said **Ken Nicolson, Vice President, Global Alliances, Pegasystems**. "We depend on leading consultancies like Hexaware to help meet this growing demand to deliver operational excellence and exceptional customer experiences in highly competitive markets."

For further information on Hexaware's BPM services, please refer to the following link:

<https://hexaware.com/services/enterprise-solutions/business-process-management-bpm-services/>

### About Hexaware

Hexaware is a fast growing IT, BPO and Consulting Company. Our focus is to help customers Shrink IT to eliminate costs and improve delivery of commodity IT, using automation and technology. Transforming customer experience is at the heart of our Grow Digital strategy. We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Travel, Transportation and Logistics. We deliver highly differentiated services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based Application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process Services.



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Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce. Learn more about Hexaware at <http://www.hexaware.com>.

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#### **Safe Harbor Statement**

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

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